

Wifi: Eduroam - Mac

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Introduction

This guide will show how to connect Mac devices to the Wi-Fi network: Eduroam.

How to connect

1. Open a browser and enter the URL: eduroam.southernct.edu
 - a. You will be directed to the SCSU Eduroam landing page where your device's system will be detected.



A 

SCSU

This area is available to provide some basic welcome message to your users, such as, this is our organization's Wi-Fi network. Your device has been detected and by Connecting below you will be configured for our secure Wi-Fi Service.

The following system was detected:

macOS

Choose Option:

Configure via dissolvable Agent (configure and connect)

Configure Profile Only (configure only)

JoinNow  C

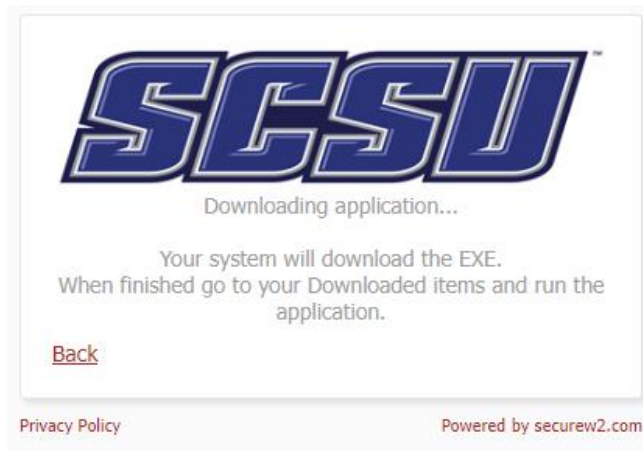
By clicking the JoinNow button you accept the following [terms and conditions](#).

Was your device detected incorrectly?

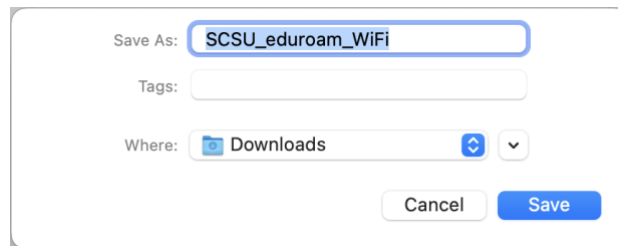
Select your device:  B

- b. If your device is detected incorrectly, select the correct type below.
- c. When confirmed, click **“JoinNow”**.

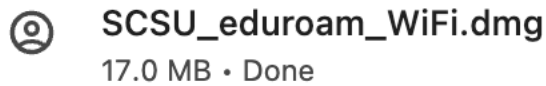
2. An application download screen will automatically prompt.



- a. Click "Save" to begin the [SCSUeduroam.exe](#) download.



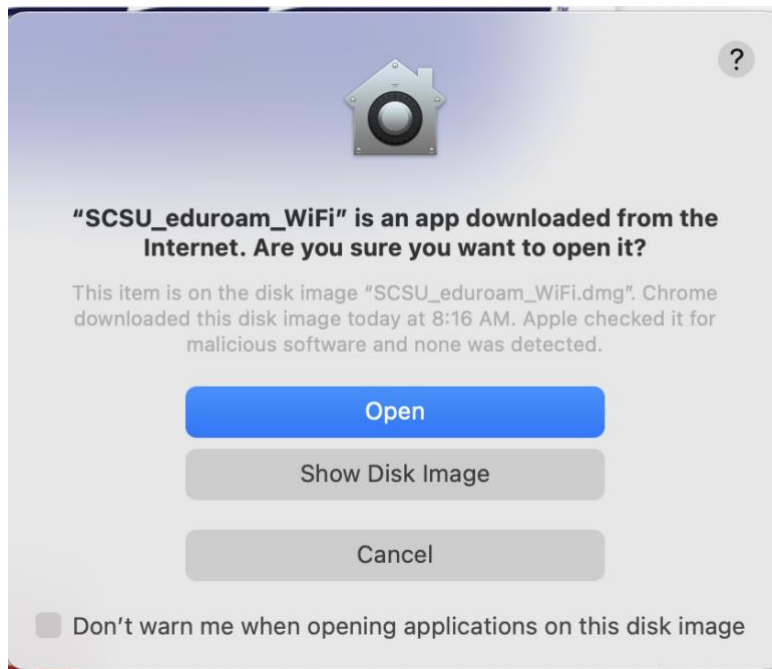
- b. Once finished, go to your Downloaded items located at the top right of your browser and run the application.



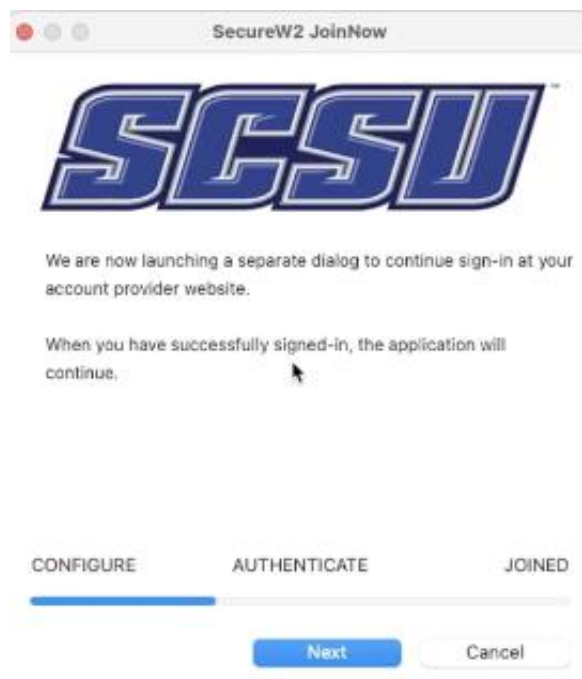
- c. A file window will prompt after selecting the download. When this happens double-click the icon to begin the connection process.



- d. The system will then ask you for permission to allow [SCSU_eduroam_Wifi JoinNow](#) to make changes to your device.

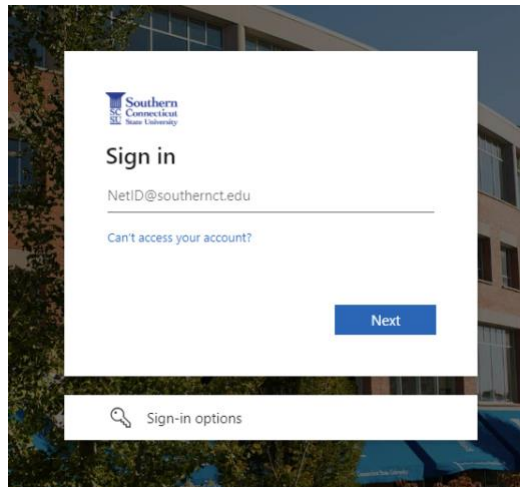


3. Select "Open".
- a. Afterwards, a launch window will prompt.

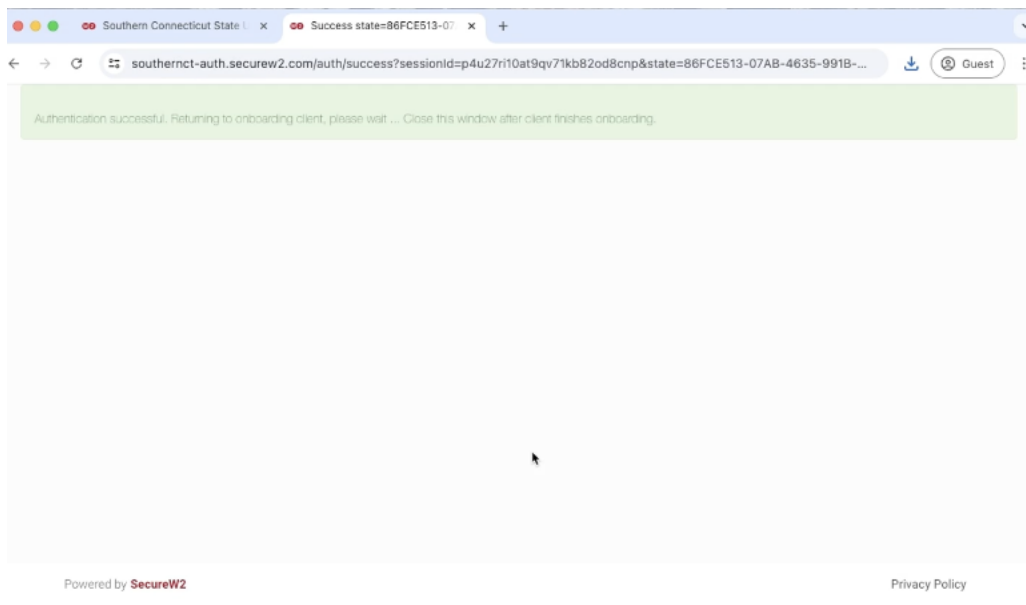


- b. Click "Next" to authenticate your credentials.

c. Enter your full SCSU email address and password.



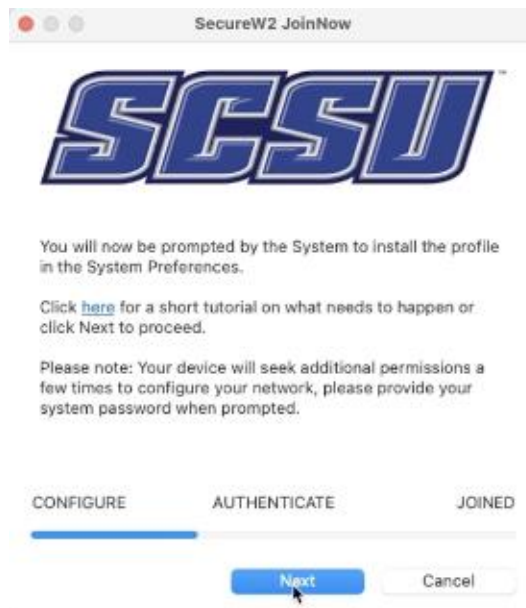
d. You will receive a notification when authentication is successful.



e. The system will then prompt configuration and authentication.

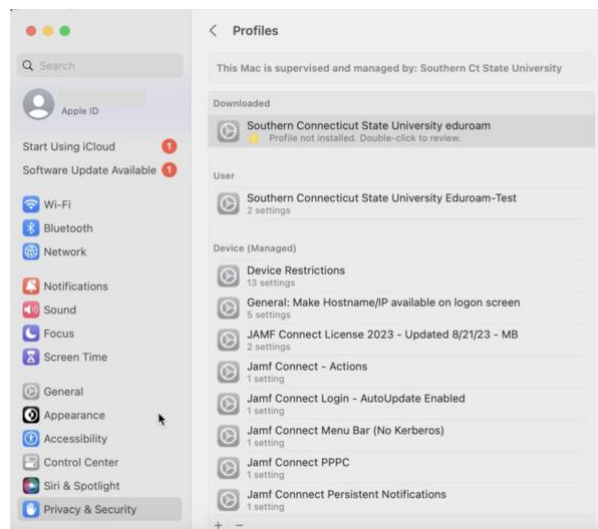


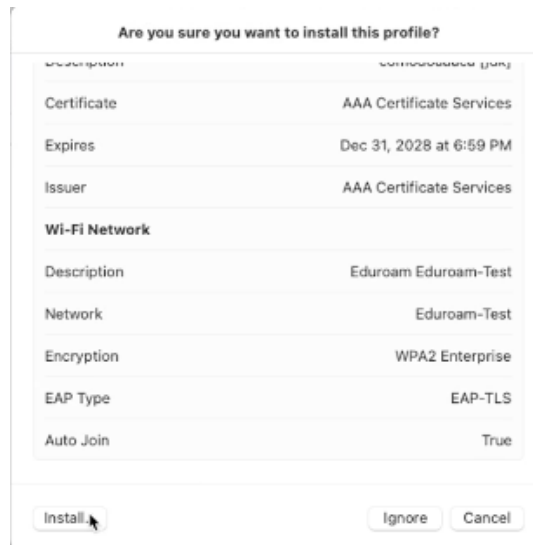
- f. A prompt to install the profile to the System Preferences on your Mac device will appear. Click “Next” and re-enter your password.





- g. The profile will prompt installation. Double-click the profile downloaded on the top and select “Install”.

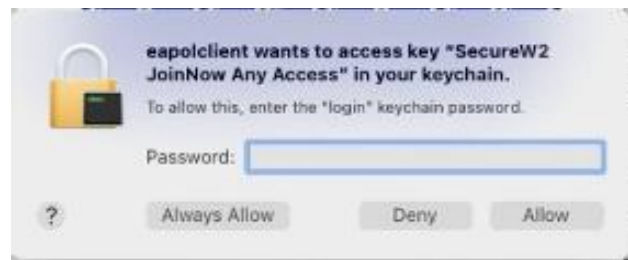




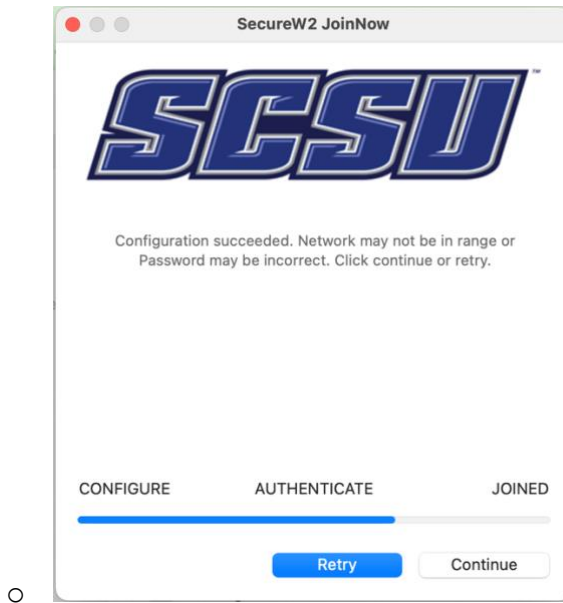
h. Enter your password again.



i. Re-enter your password for keychain.



- If configuration succeeds you would see status as “Joined...”. If off-campus, a message will prompt: “Configuration succeeded. Network may not be in range or Password may be incorrect. Click continue or retry.”

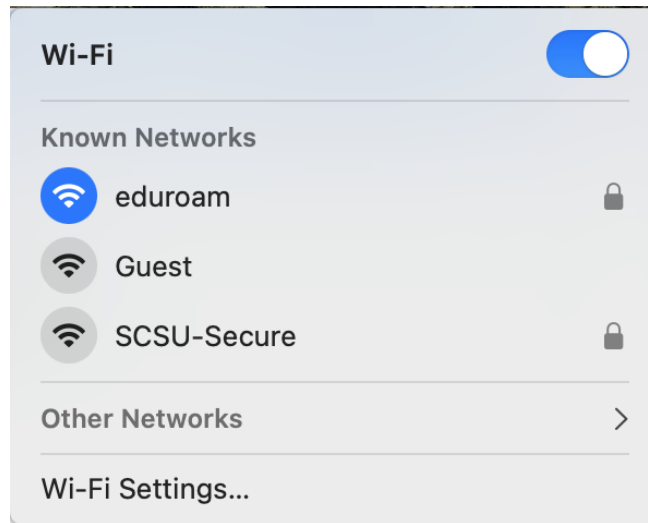


- j. Once status on the screen reads as “Joined...”, click “Done”.



Check your Wi-Fi Status

- Once you have successfully joined, your device should reflect Wi-Fi connection to “[eduroam](#)”.



- If any errors occur, please contact the SCSU IT Help Desk.