

Forgot Password

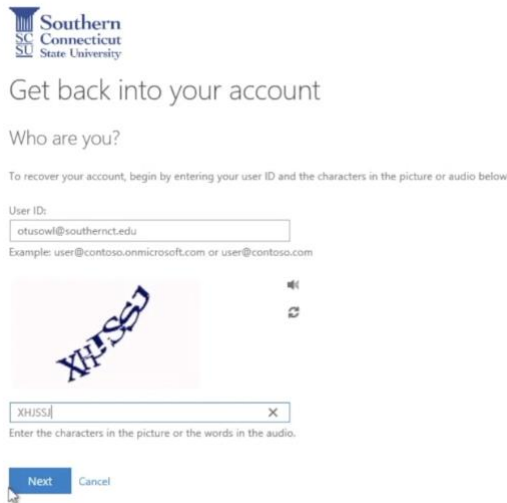
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Introduction

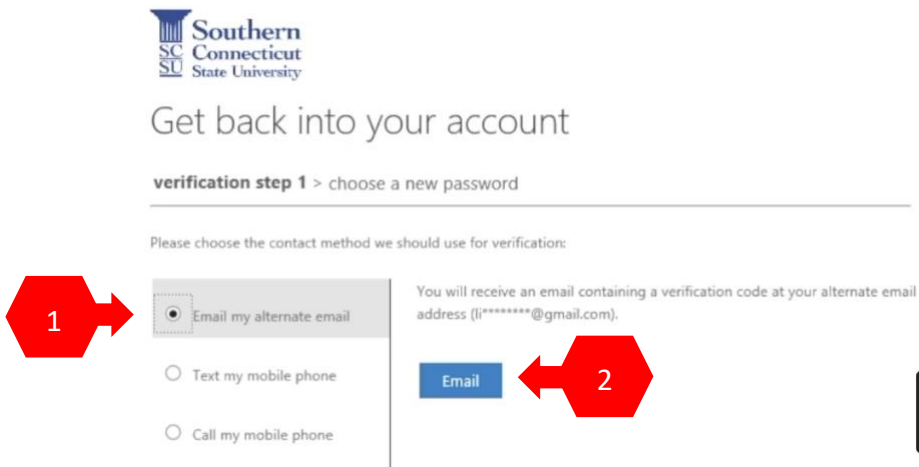
The following steps will walk you through how to change your password when you are unable to log in.

Changing Password

1. Go to <http://go.southernct.edu/passwordreset>. Enter your full SCSU email address and the text shown in the image provided. Click “Next”.



2. Choose how to authenticate your account from the left menu and select the blue action button.



3. Enter the verification code and click “Next”.

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Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Email my inbox

Text my mobile phone

Call my mobile phone

We've sent an email message containing a verification code to your inbox.

793655

Next

4. Enter a new password in the two boxes below. The password requirements are as follows:

- Be at least 8 characters long
- Contain at least 1 letter, 1 number, and one symbol
- Can't contain any personal information (i.e. first or last name)
- Can't be any of your last 6 passwords

Select “Finish” when done.

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Get back into your account

verification step 1 ✓ > choose a new password

* Enter new password:

.....

* Confirm new password:

.....

Finish