

Jamf Connect: Migration Process

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Introduction

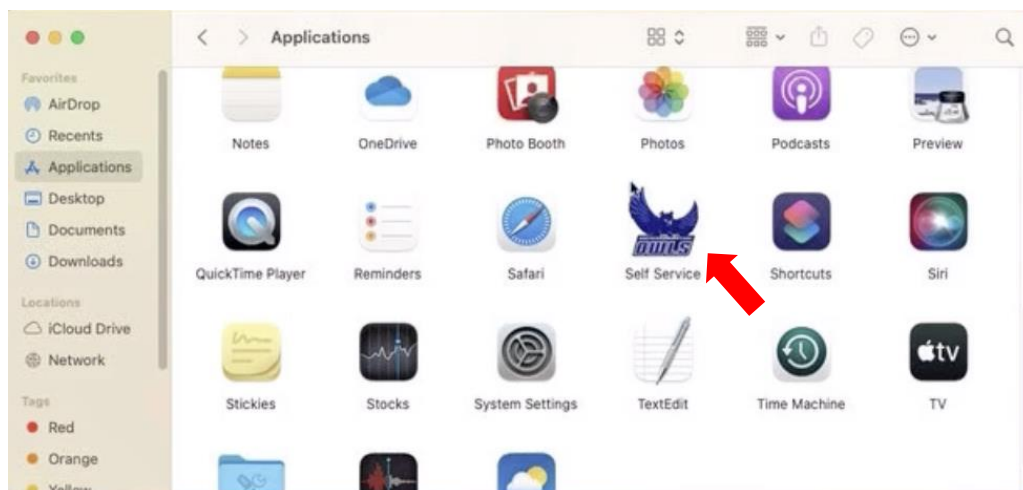
Jamf Connect is the cloud management system for Mac computers being implemented by Southern's IT department, which will be replacing the current Jamf management process. Migrating Mac computers to Jamf Connect is a quick and easy process, which can be done while on or off campus, as long as there is an internet connection established.

Initiating Jamf Connect Migration via Self Service

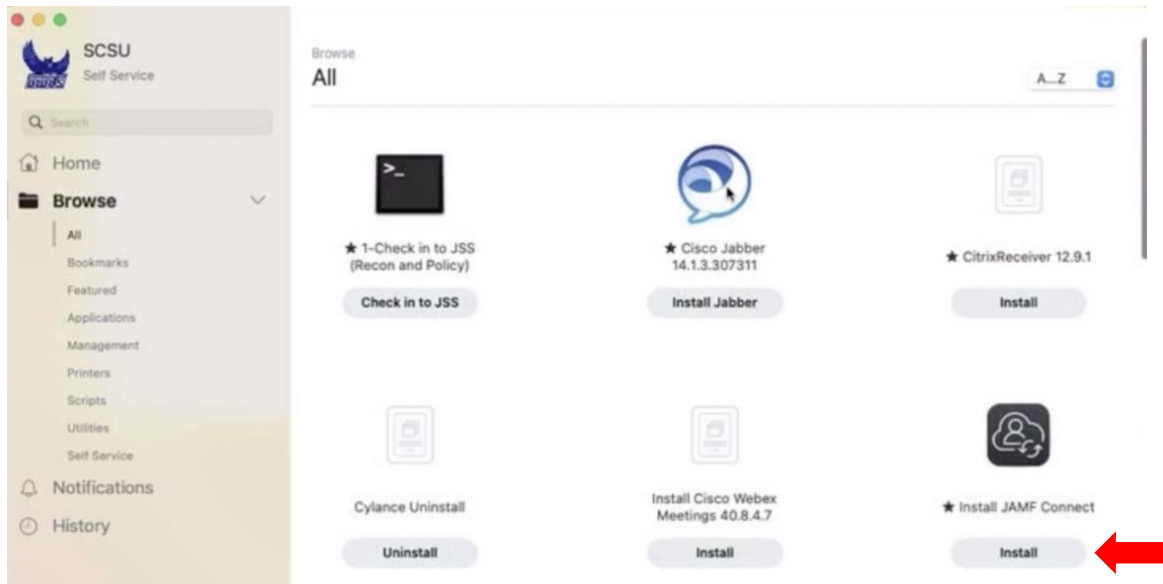
1. Before proceeding, log into your Mac computer and ensure that an internet connection is established. This can be an internet connection while on or off campus. No vpn connection is required, if off campus.
2. Open the "Finder" application.



3. Select "Applications", then open "Self Service".



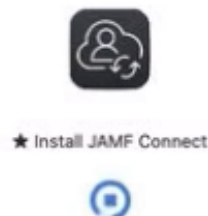
4. Locate “Install JAMF Connect”, and select “Install”. If you do not see this available in your Self Service application, please email the Help Desk at helpdesk@southernct.edu.



5. The installation will complete within a few minutes, depending on your internet speed. Once installed, a Jamf Connect window will appear. Enter your full SCSU email address and password, then select “Sign in”.

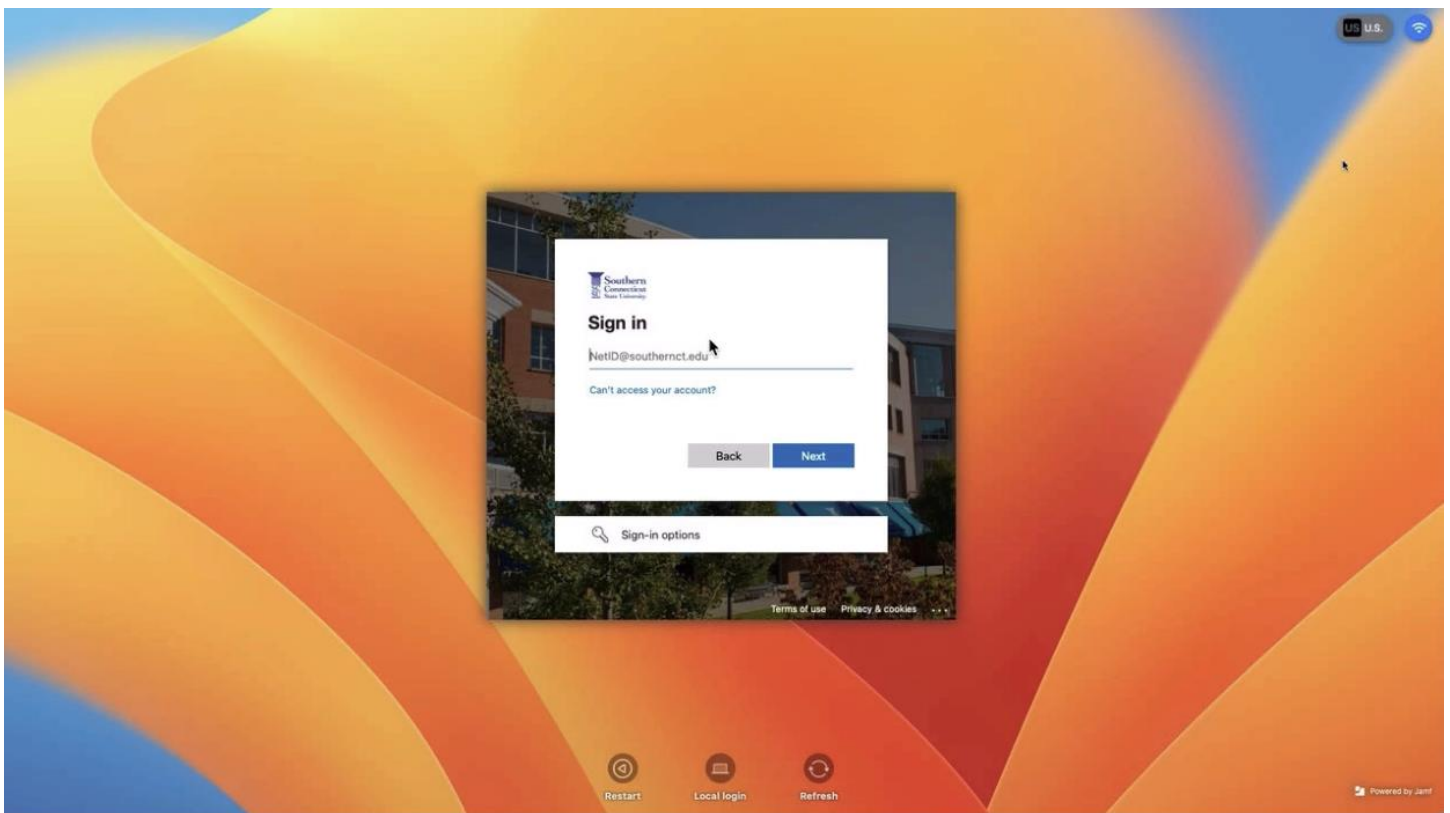


6. The process will continue to run while establishing a connection to Jamf Connect with your credentials. When finished, the installation job will disappear from this menu.

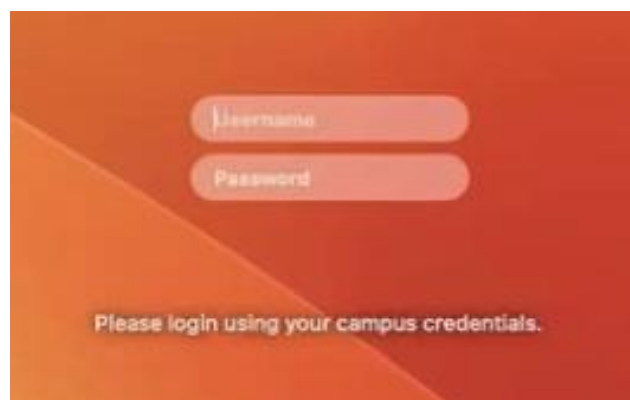
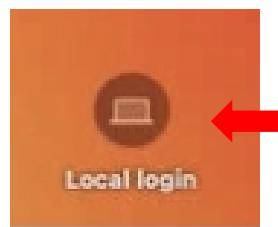


Logging in After Migration

1. The primary difference that will be noticed after a machine is migrated to Jamf Connect is the login window. Instead of the username and password screen, you will now see a Microsoft login window. Here, you will sign in with your **full SCSU email address** and password.



- a. If you are not able to sign in with these credentials for some reason, such as no internet connection, you may select "**Local login**", then enter your **username** and password.



2. If other accounts are registered on the computer, you will be asked whether to sync an account listed or to "Create account". If your username is listed, select this. If it is not listed, select "Create account".

