

How to Clear Cache and Cookies

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Introduction

Cache and cookies should be cleared regularly for several reasons. Depending on your settings, the cache can grow quite big, use a lot of disk space on your computer and cause slow web browsing. The cache can also cause issues when viewing new versions of previously visited web pages.

Deleting the cache and cookies data regularly helps to troubleshoot web/site performance issues, increases the loading time of web pages, loads new versions of web pages and increases the overall performance of your computer. This guide will show how to clear your cache and cookies on multiple browser types and device systems.

IMPORTANT: Be sure to close/quit the browser and restart it after clearing the cache and cookies.

Google Chrome

1. Click the "Tools menu" (vertical three-dot icon located in the upper-right corner of your browser).

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(2)	Guest			>
4	Download	S		Ctrl+J
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e	More tool	5		>
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2. Select "History".

Ō	Passwords and autofill	>
${\bf \bar{C}}$	History	>
₹	Downloads	Ctrl+J
☆	Bookmarks and lists	>
	Tab groups	>
Ď	Extensions	>
Ū	Delete browsing data	Ctrl+Shift+Del

3. Select "Delete browsing data" from the left-hand side and set the Time range set to "All time".



Checkmark Browsing history, Cookies and other site data, and Cached images and files and select "Delete Data".

Delete bro	wsing data				
	Basic		Advanced	ł	
Time range	All time	•			
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Cache Frees	d images and files up 319 MB. Some sites ma	ay load more s	lowly on your r	next visit.	
G Searc	<u>h history</u> and <u>other forms o</u> unt when you're signed in.	<u>of activity</u> may You can delet	/ be saved in yo e them anytime	our Google e.	
		(Cancel	Delete data	

4. If on a Windows computer, close and re-open Chrome to save your changes. If on an Apple computer, go to the Chrome menu located on the top-right corner of the menu bar and select "Quit Google Chrome" for the changes to take effect.

Microsoft Edge

1. 1. Click the "Tools menu" (horizontal three-dot icon located in the upper-right corner of your browser) and open the "Settings" menu.

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	New window			Ctrl+	N
e	New InPrivate window		Ctrl	+Shift+	N
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(ភ្លូ)	Screenshot		Ctr	l+Shift+	-S
තී	Find on page			Ctrl-	۰F
	More tools				۲
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	Close Microsoft Edge				

2. Click "Privacy, search, and services" on the left-side menu.



3. Under the section "Delete browsing data", go to "Clear browsing data now" and click "Choose what to clear".



4. Adjust Time range to "All time" and checkmark Browsing history, Download history, Cookies and other site data and Cached images and files.

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	All time	\checkmark
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	Cached images and fi	es
	Frees up less than 319 MB	. Some sites may load more
	This will clear your data across al patinov1@southernct.edu. To cle only, <u>sign out first</u> .	l your synced devices signed in to ar browsing data from this device
	Clear now	Cancel
1		

- 5. Once selected, click "Clear now".
- 6. Once completed close out Microsoft Edge for your changes to take effect.

Safari (Mac)

1. Click on Safari on the top menu bar and choose "Settings..." in the drop-down menu.



	Privacy
کیک 🗗 آست General Tabs AutoFill Pas	sswords Search Security Privacy Websites Extensions Advanced
Website tracking:	✓ Prevent cross-site tracking
Hide IP address:	✓ Hide IP address from trackers
Cookies and website data:	Your IP address can be used to determine personal information, like your location. To protect this information, Safari can hide your IP address from known trackers. Learn more Block all cookies Manage Website Data
Apple Pay and Apple Card-	Allow websites to check for Apple Pay and Apple Card
Apple Pay and Apple Cald.	Safari allows you to make purchases on the web using Apple Pay and Apple Card with Touch ID on this Mac.
Web advertising:	Allow privacy-preserving measurement of ad effectiveness
	About Safari & Privacy ?

2. Select the "Privacy" tab and then click on "Manage Website Data..."

3. Click "Remove All" followed by "Done".

ajax.googleapis.com Cache amplitude.com Cache auth0.com Cache autt0.com Cache bazure.com Cache bazaarvoice.com Cache bing.com Cache	ads-twitter.com	
 amplitude.com Cache auth0.com Cache azure.com Cache bazaarvoice.com Cache bing.com Cache 	ajax.googleapis.com	
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4. Once completed go back to the **Safari** menu on the top-left of the menu bar and select "Quit Safari" to close Safari and save your changes.

Safari File Edit View	History	B
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Safari Extensions		
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Privacy Report		
Settings for This Website		
Clear History		
Services	>	
Hide Safari	жн	
Hide Others	∖⊂жн	
Show All		
Quit Safari	жQ	

Firefox

1. Click on the "Tools" (3 bar/hamburger) icon located in the top-right corner of the browser. On the dropdown menu select, "Settings".

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	Bookmarks				>
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	Downloads			Ctr	+J
	Passwords				
	Add-ons and themes		Ct	rl+Shift	+A
	Print			Ctrl	+P
	Save page as			Ctrl	+S
	Find in page			Ctrl	+F
	Translate page				
	Zoom	-	100%	+	<u>/</u>
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	More tools				>
	Report broken site				>
	Help				>
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2. On the menu to the left, select "Privacy & Security".



3. Scroll down to the **Cookies and Site Data** option and click the **Clear Data...** button.

Cookies and Site Data

Your stored cookies, site data, and cache are currently using 25.0 MB of disk space. Learn more Delete cookies and site data when Firefox is closed Manage Data... Manage Exceptions...

4. Adjust your "When:" preference and select the two options: "Cookies and site data" and "Temporary cached files and pages" and hit "Clear".



 If on a Windows computer, close and re-open Firefox to save your changes. If on an Apple computer, go to the Firefox menu on the top menu bar and select "Quit Firefox" for the changes to take effect.

Mobile Devices

Safari for iOS

1. Go to the Settings app on your device.



2. Scroll down to the Safari menu.



3. Scroll down and select Clear History and Website Data.



4. A pop-up will come up verifying that you want to clear the History and Data. Select Clear History and Data.



5. The button for Clear History and Website Data will turn gray when cache and cookies have been successfully cleared.

Chrome for iOS

1. Open Google Chrome on your iOS device.



2. Click on the menu toolbar in the bottom right corner.



3. Scroll right and select the "Settings" gear icon.



4. Select the option "Privacy and Security".



5. Select "Delete browsing data". A pop-up will prompt where you can set the Time range to "All time". Once completed click "Delete Data" at the bottom of the screen.

