Southern Connecticut State University

How to Clear Cache and Cookies

Introduction

Cache and cookies should be cleared regularly for several reasons. Depending on your settings, the cache can grow quite big, use a lot of disk space on your computer and cause slow web browsing. The cache can also cause issues when viewing new versions of previously visited web pages.

Deleting the cache and cookies data regularly helps to troubleshoot web/site performance issues, increases the loading time of web pages, loads new versions of web pages and increases the overall performance of your computer. This guide will show how to clear your cache and cookies on multiple browser types and device systems.
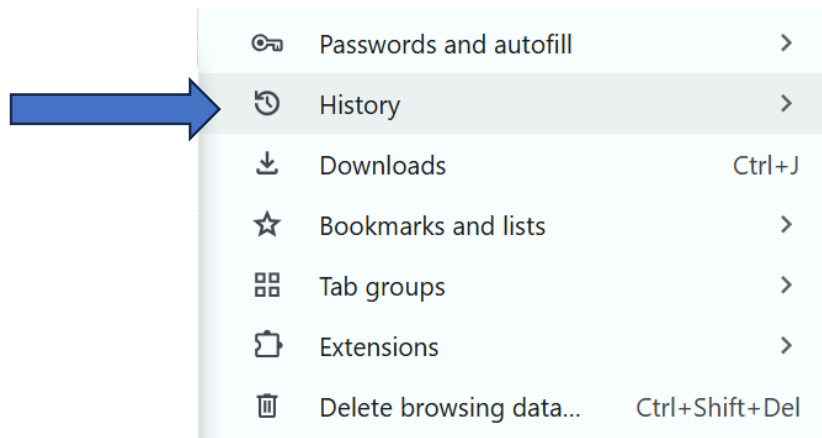
 IMPORTANT: Be sure to close/quit the browser and restart it after clearing the cache and cookies.
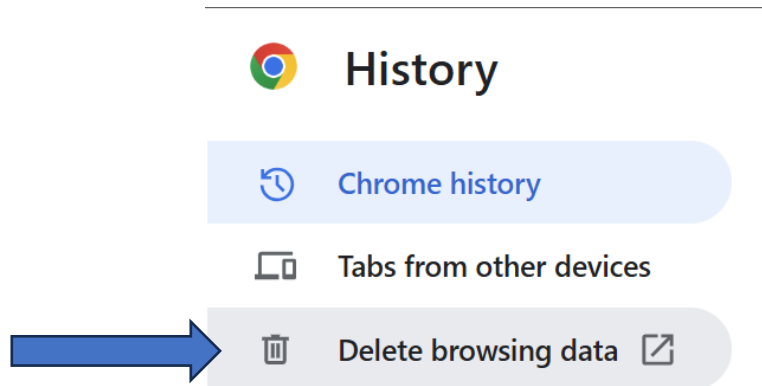
Google Chrome

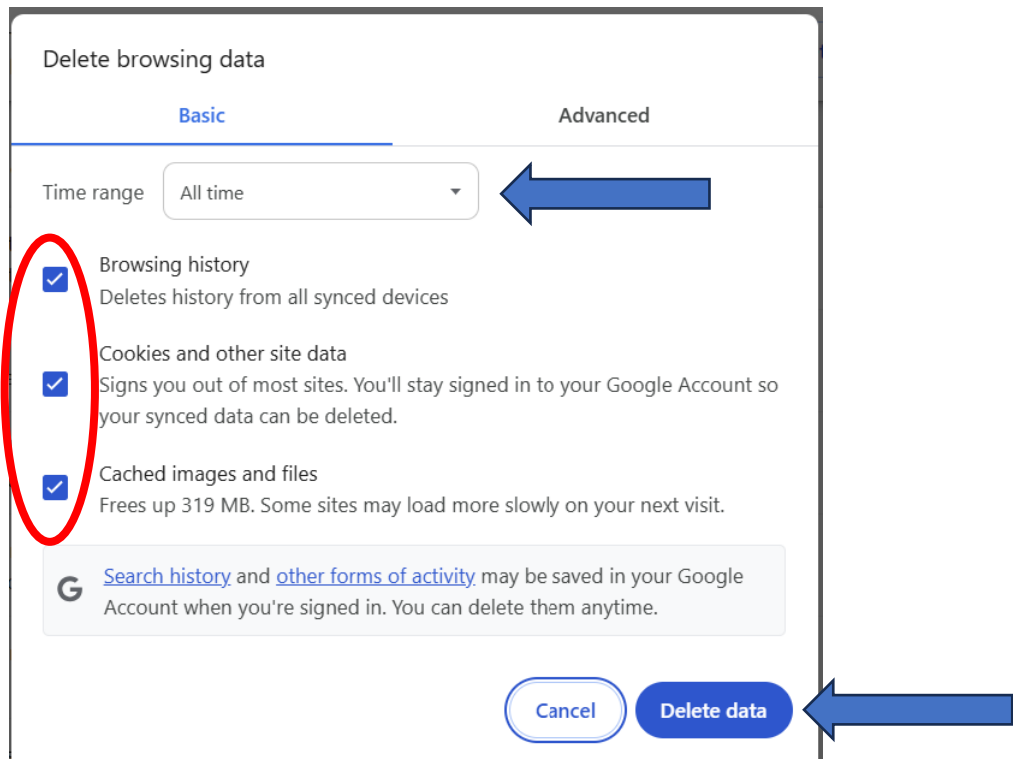1. Click the "Tools menu" (vertical three-dot icon located in the upper-right corner of your browser).
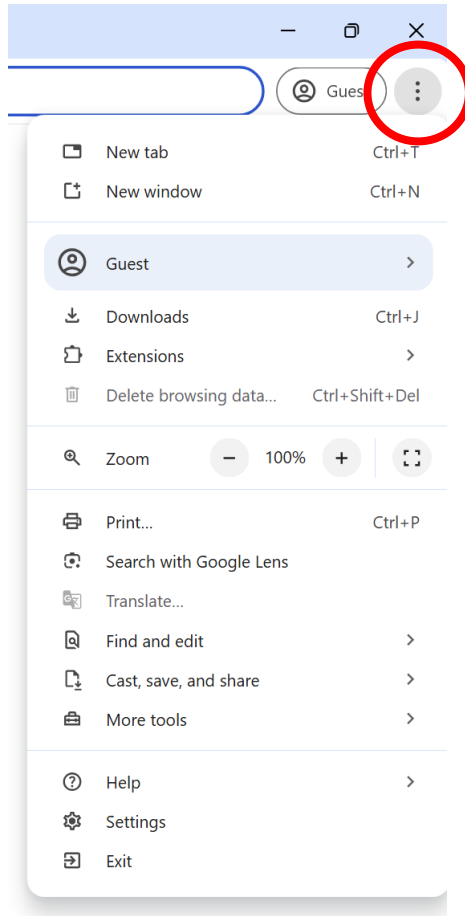
2. Select "History".

3. Select "Delete browsing data" from the left-hand side and set the Time range set to "All time".
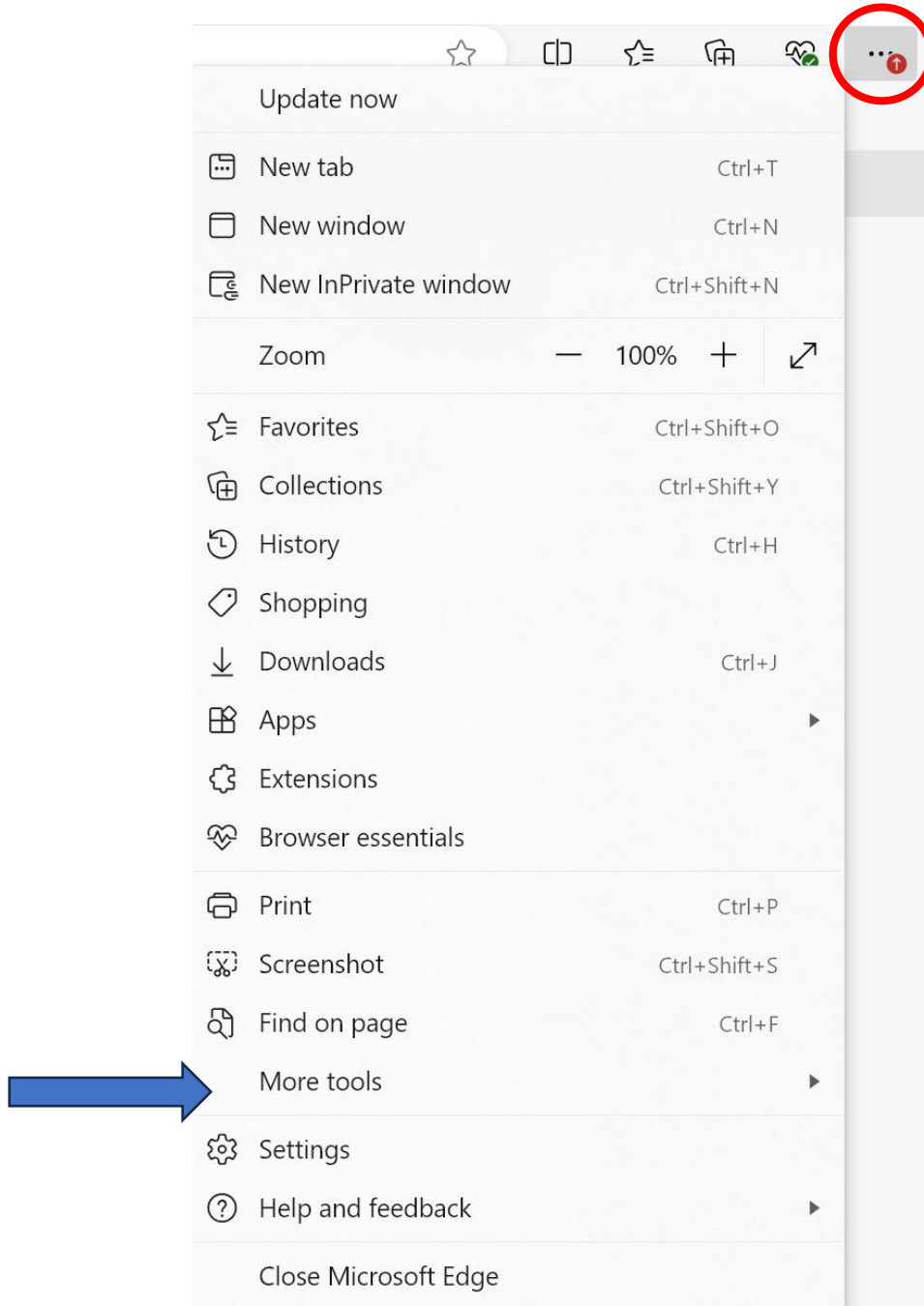
History

🕐 Chrome history

⊡ Tabs from other devices

🗑 Delete browsing data ⬈

Checkmark Browsing history, Cookies and other site data, and Cached images and files and select "Delete Data".

Delete browsing data

Basic   Advanced

Time range   All time   ▼

☑ Browsing history
Deletes history from all synced devices

☑ Cookies and other site data
Signs you out of most sites. You'll stay signed in to your Google Account so your synced data can be deleted.

☑ Cached images and files
Frees up 319 MB. Some sites may load more slowly on your next visit.

G   Search history and other forms of activity may be saved in your Google Account when you're signed in. You can delete them anytime.

Cancel   **Delete data**

4. If on a Windows computer, close and re-open Chrome to save your changes. If on an Apple computer, go to the Chrome menu located on the top-right corner of the menu bar and select "Quit Google Chrome" for the changes to take effect.
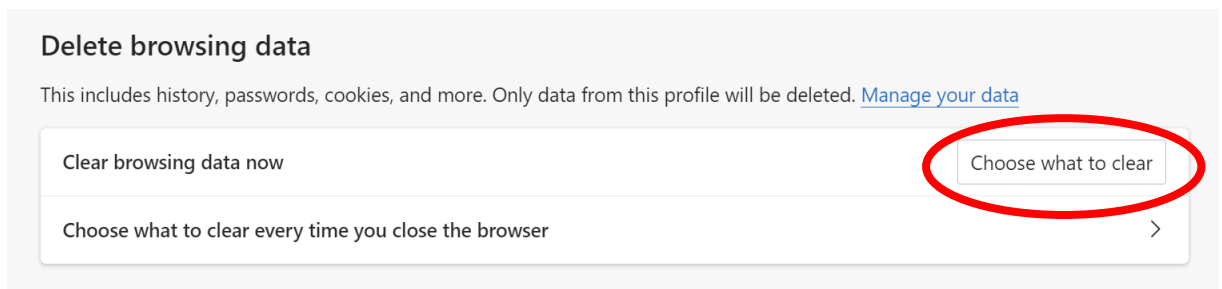
Microsoft Edge

1. 1. Click the "Tools menu" (horizontal three-dot icon located in the upper-right corner of your browser) and open the "Settings" menu.
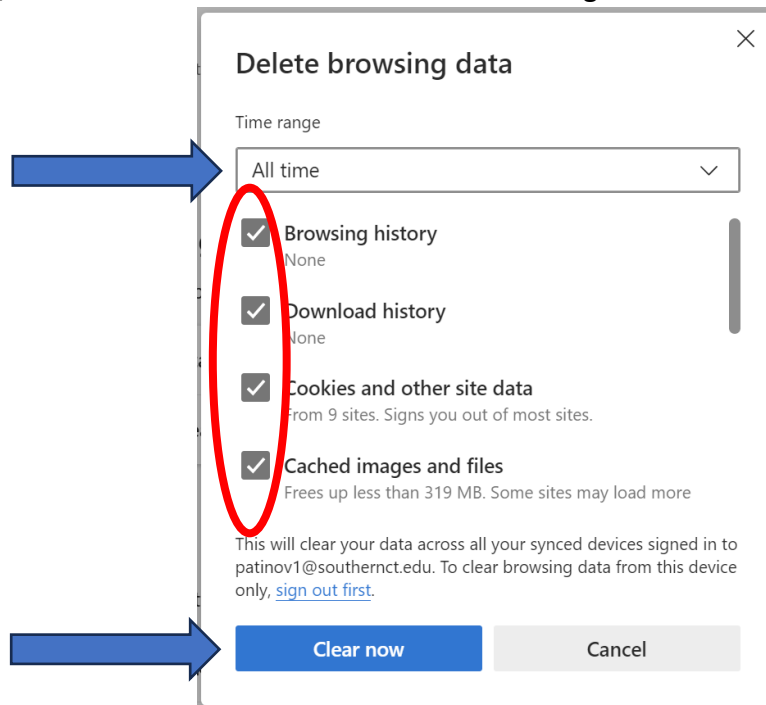
2. Click "Privacy, search, and services" on the left-side menu.
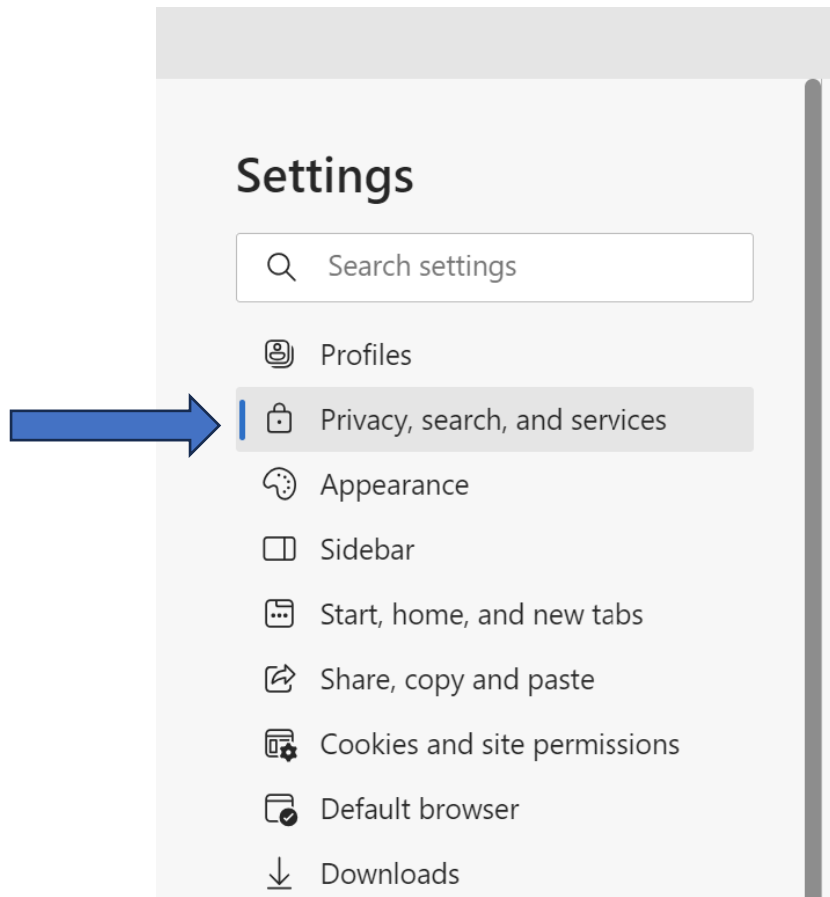
3. Under the section "Delete browsing data", go to "Clear browsing data now" and click "Choose what to clear".

4. Adjust Time range to "All time" and checkmark Browsing history, Download history, Cookies and other site data and Cached images and files.
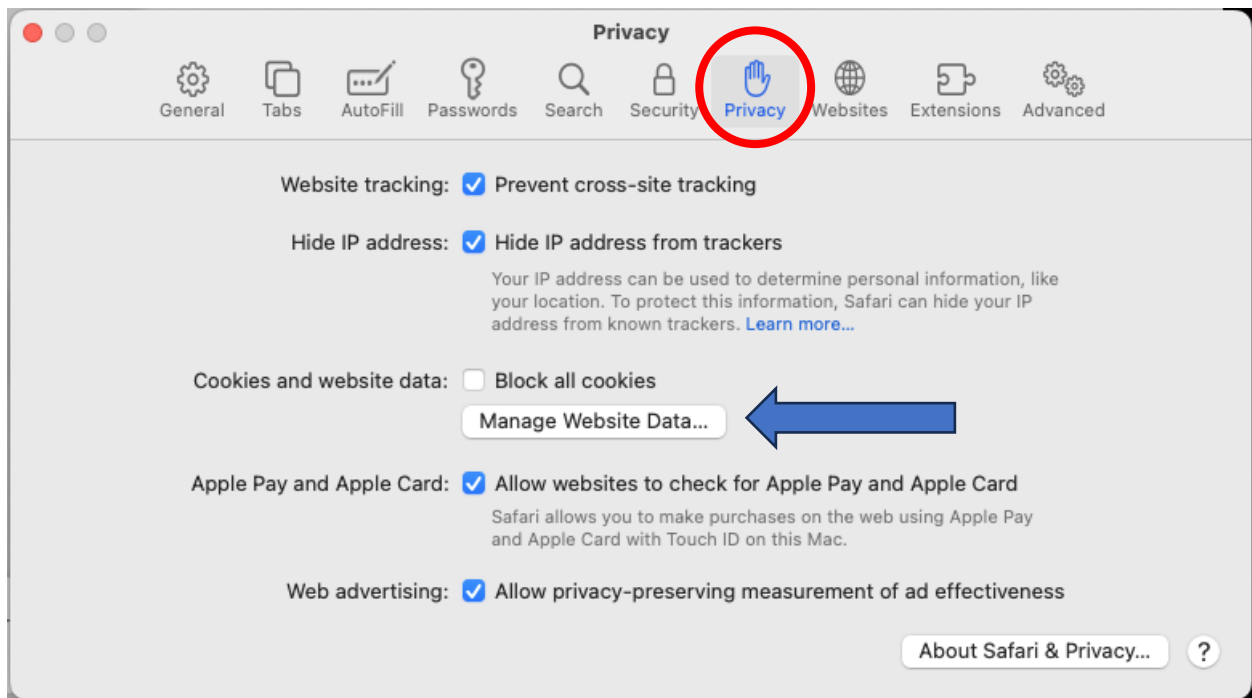

5. Once selected, click "Clear now".
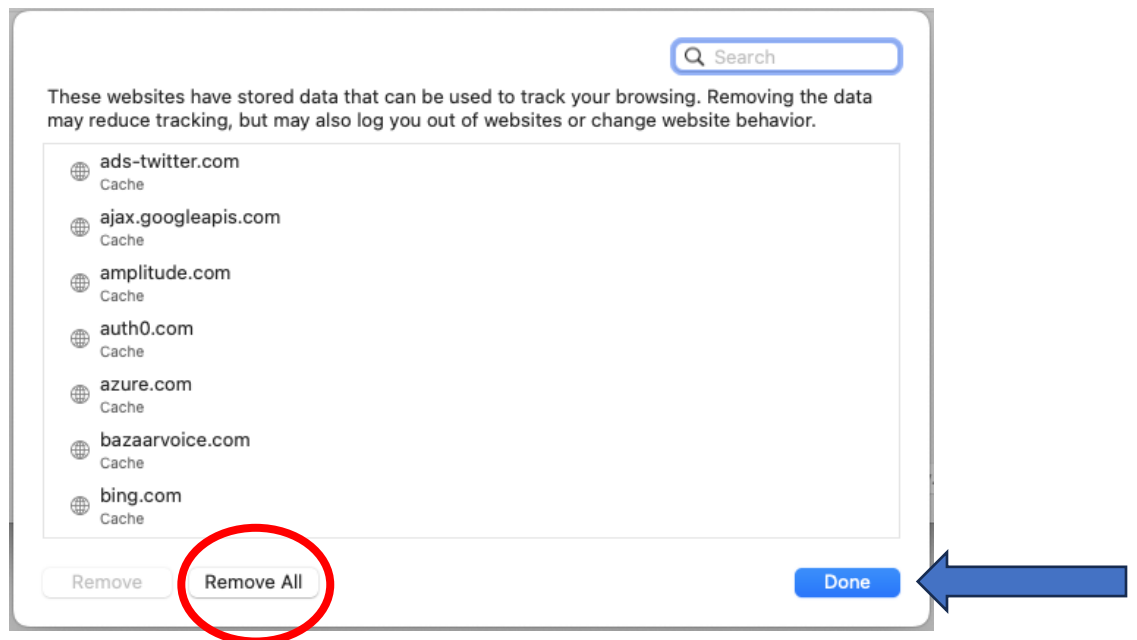6. Once completed close out Microsoft Edge for your changes to take effect.

Safari (Mac)

1. Click on **Safari** on the top menu bar and choose "Settings…" in the drop-down menu.
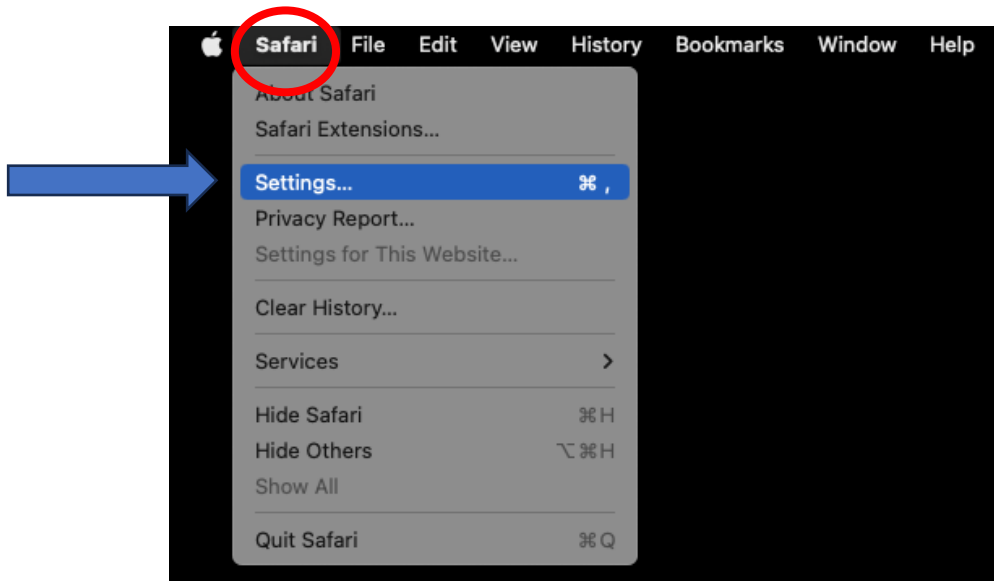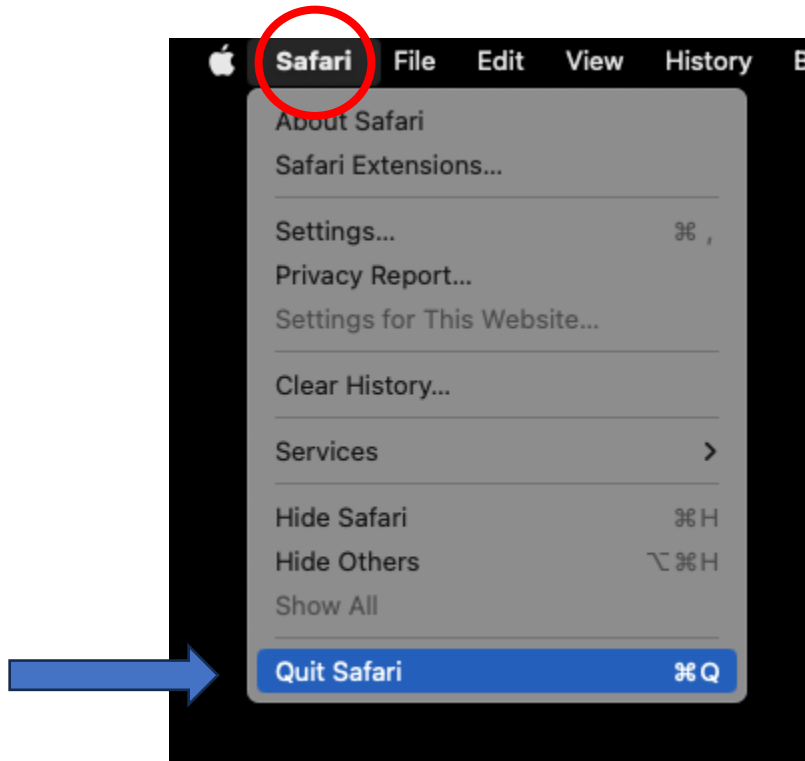
2. Select the "Privacy" tab and then click on "Manage Website Data..."
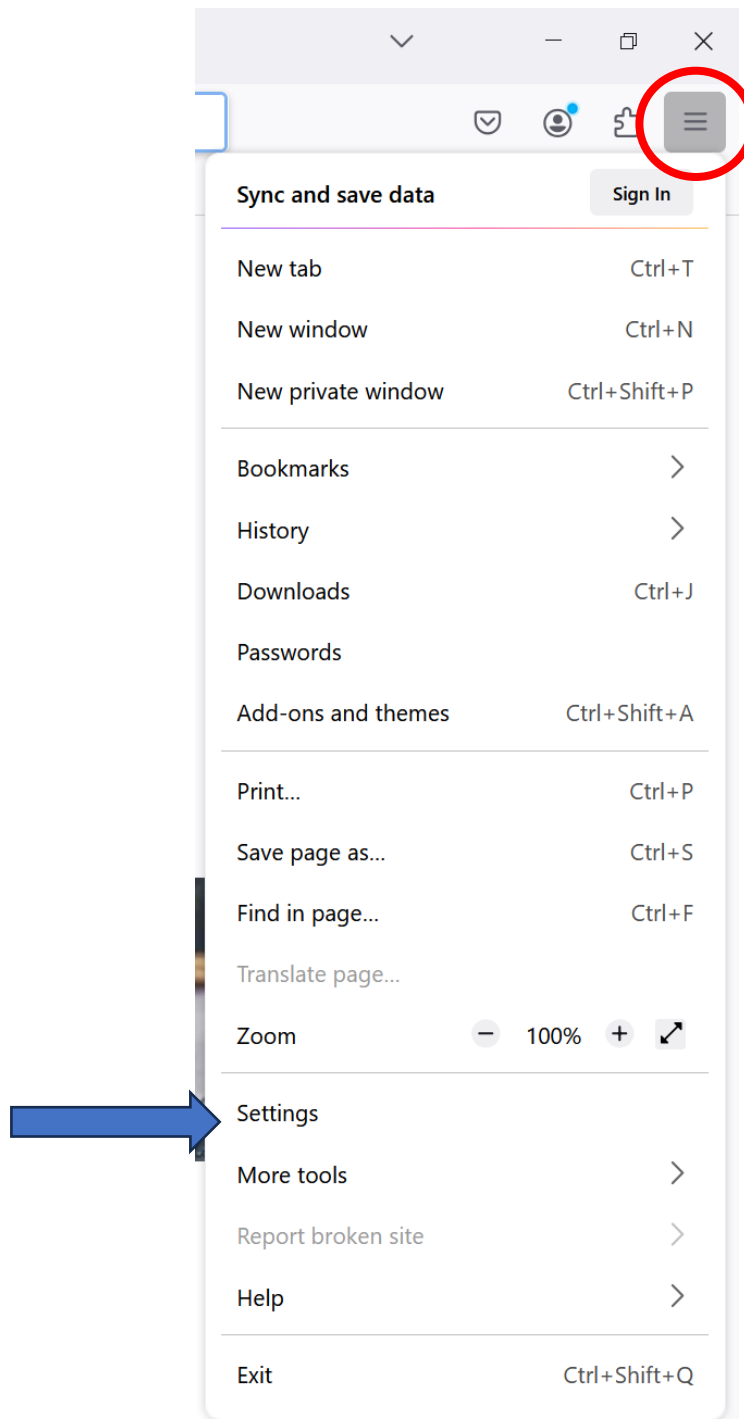

3. Click "Remove All" followed by "Done".

4. Once completed go back to the **Safari** menu on the top-left of the menu bar and select "Quit Safari" to close Safari and save your changes.
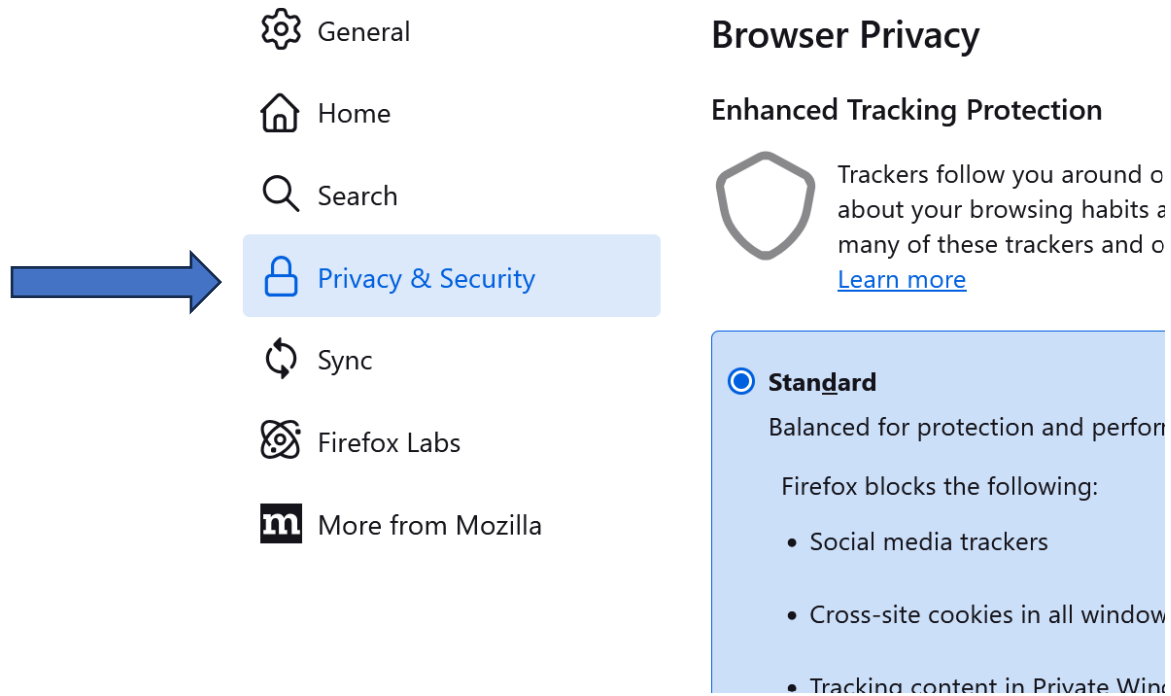
Firefox

1. Click on the "Tools" (3 bar/hamburger) icon located in the top-right corner of the browser. On the dropdown menu select, "Settings".

2. On the menu to the left, select "Privacy & Security".
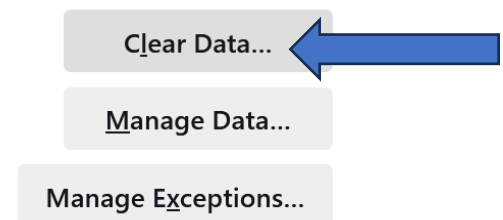
3. Scroll down to the **Cookies and Site Data** option and click the **Clear Data...** button.

Cookies and Site Data

Your stored cookies, site data, and cache are currently using 25.0 MB of disk space. Learn more
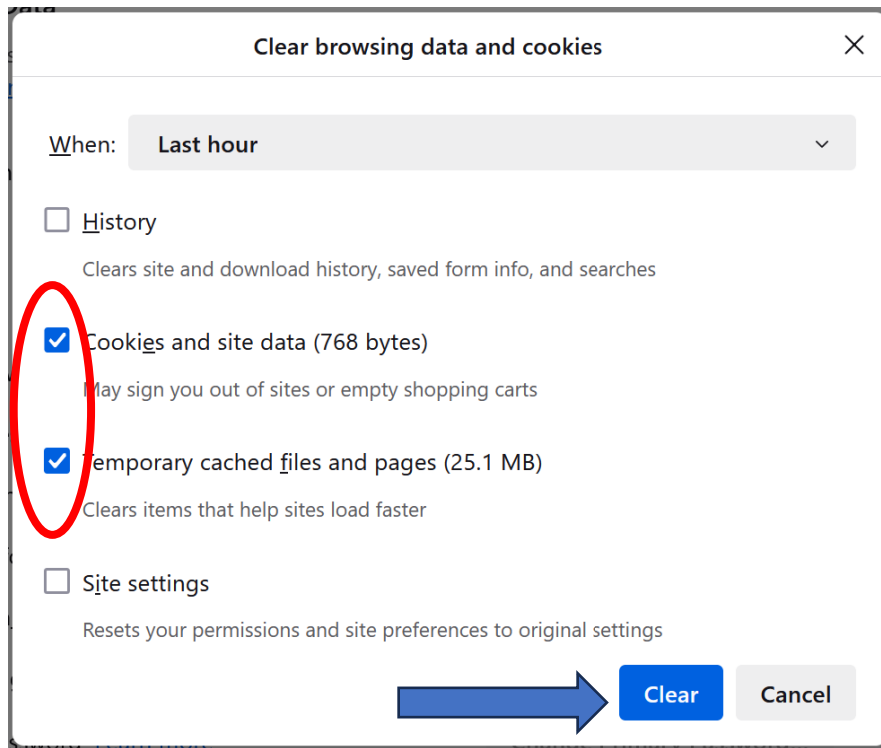
☐ Delete cookies and site data when Firefox is closed

[Clear Data...]

[Manage Data...]

[Manage Exceptions...]

4. Adjust your "When:" preference and select the two options: "Cookies and site data" and "Temporary cached files and pages" and hit "Clear".

5. If on a Windows computer, close and re-open Firefox to save your changes. If on an Apple computer, go to the Firefox menu on the top menu bar and select "Quit Firefox" for the changes to take effect.
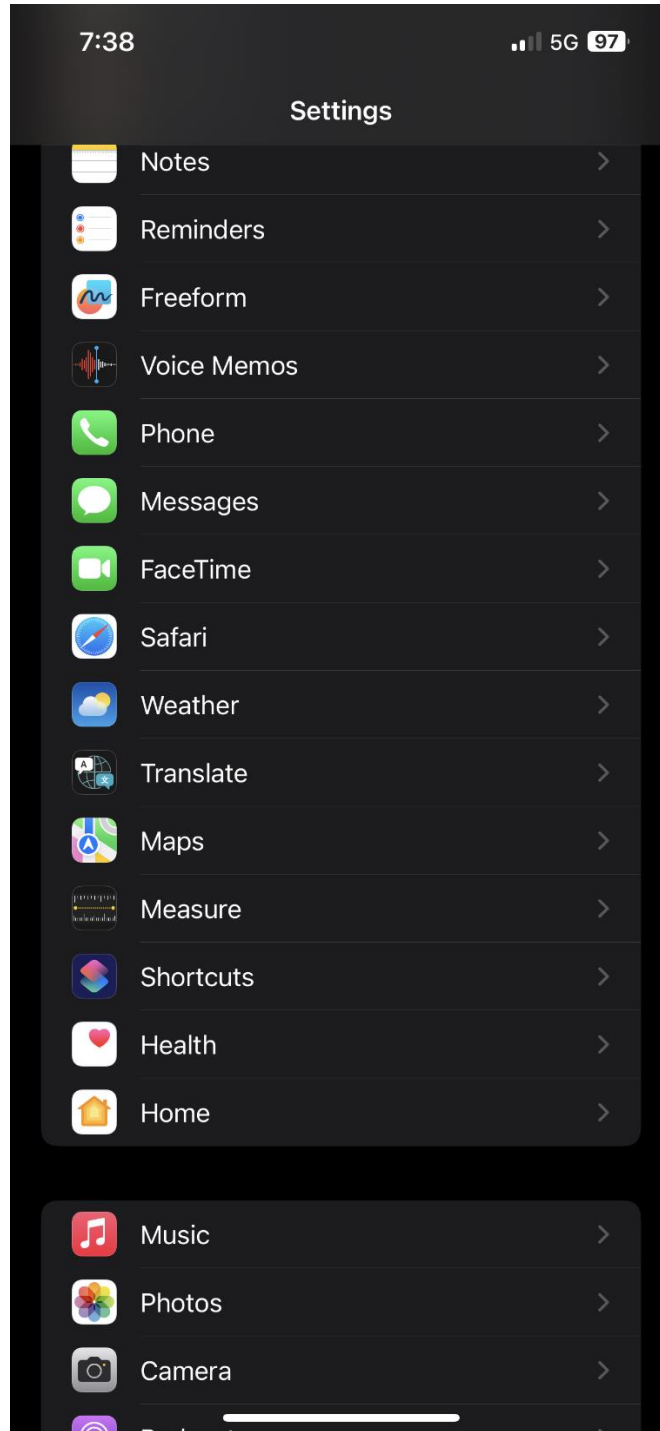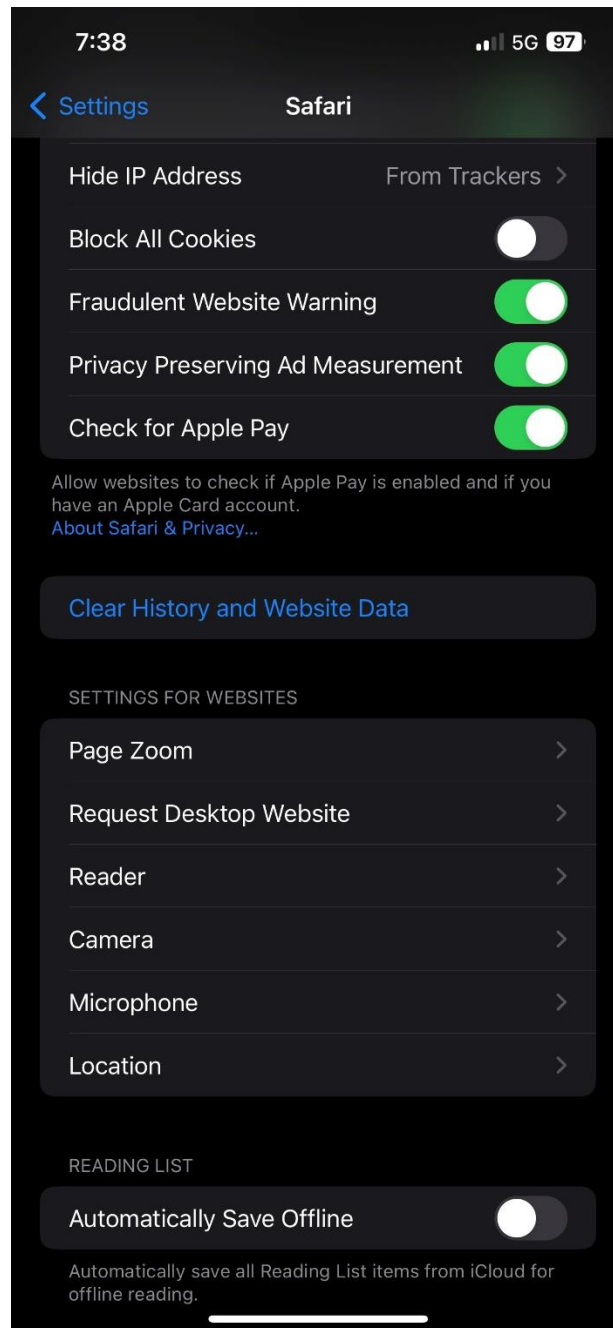
Mobile Devices
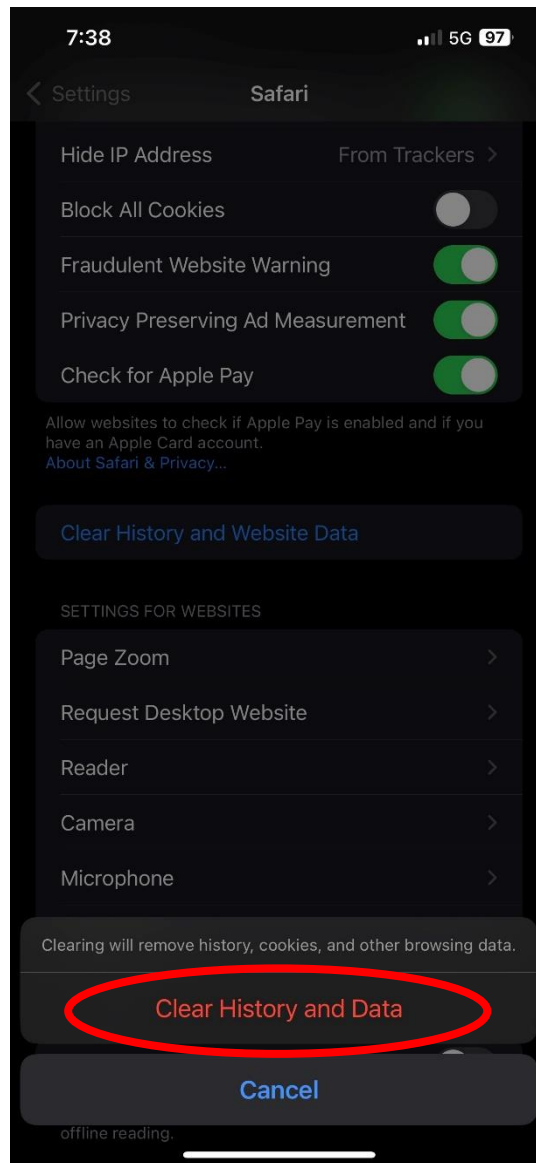
Safari for iOS

1. Go to the Settings app on your device.

2. Scroll down to the Safari menu.

3. Scroll down and select Clear History and Website Data.

4. A pop-up will come up verifying that you want to clear the History and Data. Select Clear History and Data.
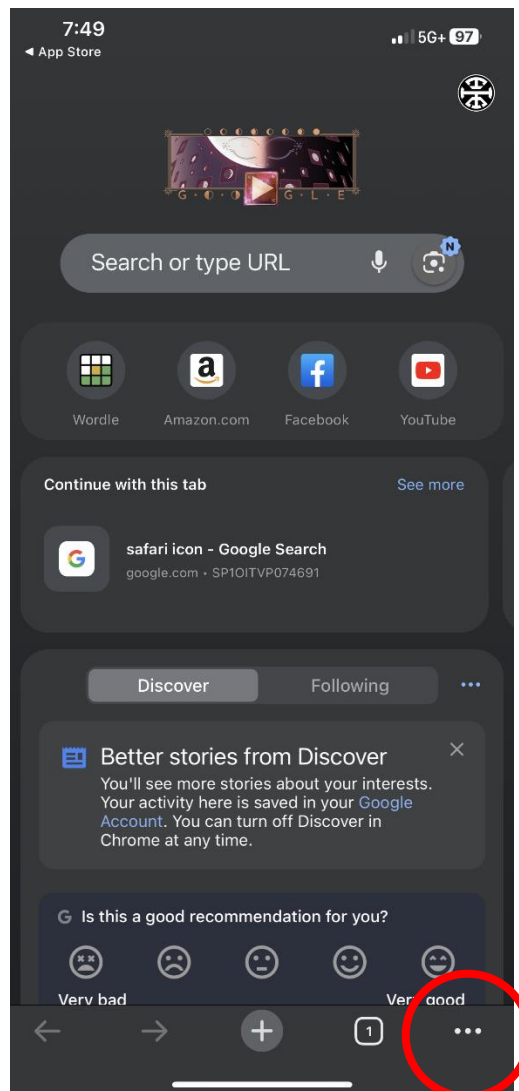

5. The button for Clear History and Website Data will turn gray when cache and cookies have been successfully cleared.
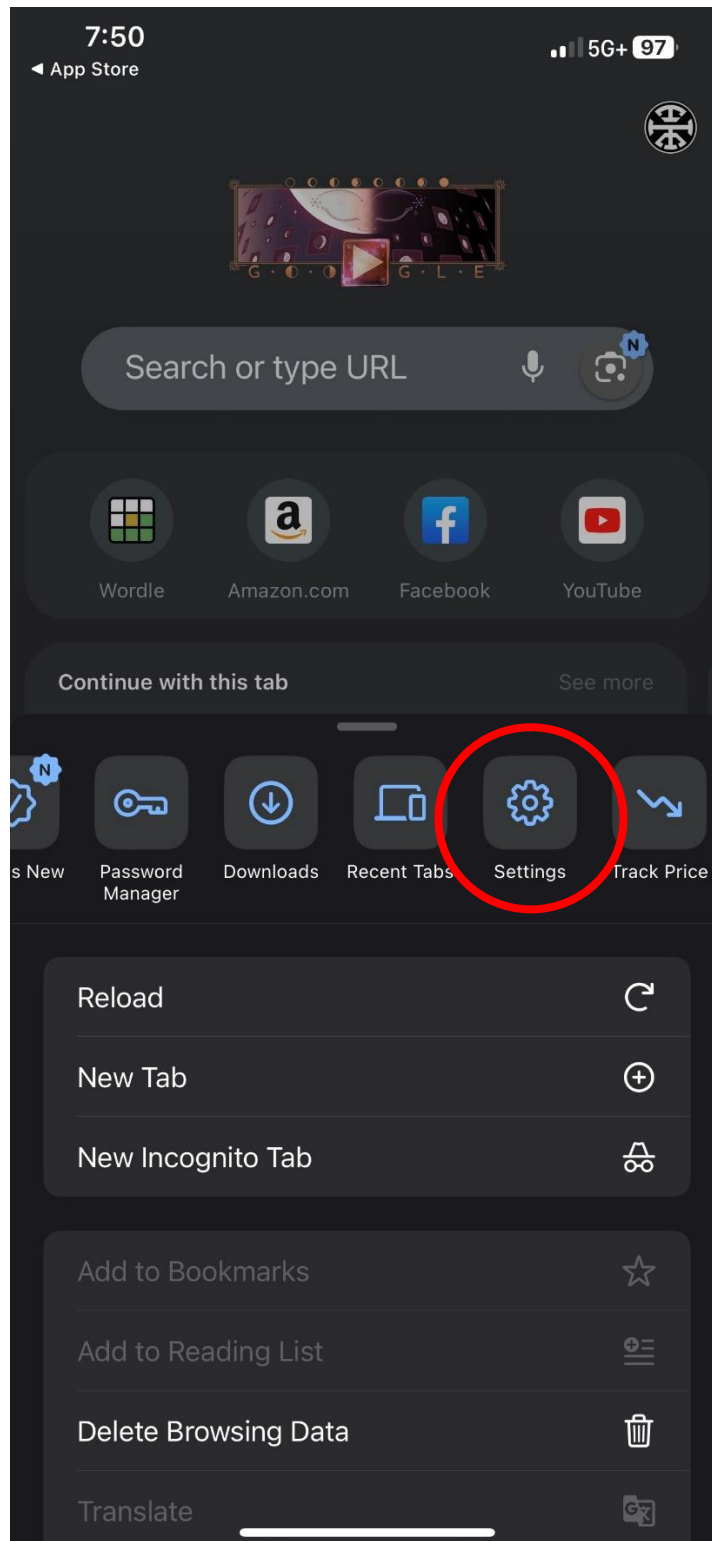
Chrome for iOS

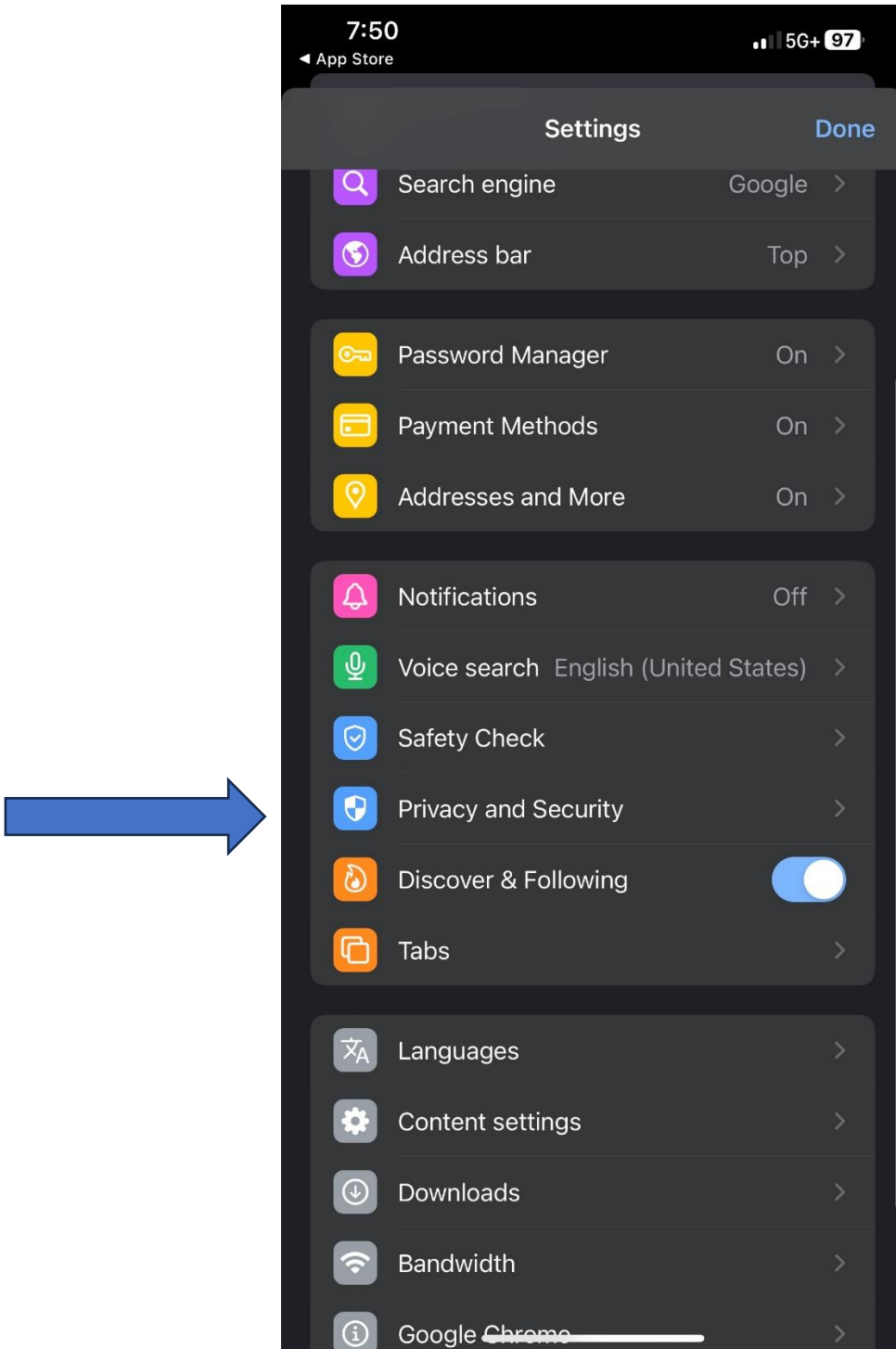1. Open Google Chrome on your iOS device.

2. Click on the menu toolbar in the bottom right corner.

3. Scroll right and select the "Settings" gear icon.

4. Select the option "Privacy and Security".

5. Select "Delete browsing data". A pop-up will prompt where you can set the Time range to "All time". Once completed click "Delete Data" at the bottom of the screen.