

## GlobalProtect VPN Installation: Windows 10 (Non-university)

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## Introduction

In this guide you will find information on how to install the GlobalProtect VPN software on a non-university, personal Windows 10 machine. This will allow access to the university network while off the campus network.

## Installation

1. Go to the website <u>https://remote.southernct.edu/</u>. Sign in with your SCSU email address and password.



2. Once signed in, you will be brought to the download page. Select the download link applicable to your computer. If you are unsure of the bit rate, skip to the next section "Finding a computer's bit rate".



3. After the link is selected, the file will download. Open this download and follow the installation prompts until completed. **Note: The exact prompts may vary based on internet browser being used.** 

GlobalProtect		-	x			
Confirm Installation		.,, <b>//</b> , p	paloalto			
The installer is ready to install G Click "Next" to start the installatio	lobalProtect on your cor an.	mputer.				
	Cancel	< Back	Next>			

4. After the installation is finished, a window will appear asking for your portal address. Type "remote.southernct.edu", then select "Connect".



5. Sign in again with your full SCSU email address and password.



6. Authenticate your account.

En	ter code
$\Box$	We texted your phone +X XXXXXXXX36. Please enter the code to sign in.
Cod	le
	Don't ask again for 60 days
Hav	ing trouble? Sign in another way
	a information

7. Select the globe icon from the bottom toolbar to view status of connection.



## Finding a computer's bit rate

1. To find out the bit rate of your operating system, right click on the Start Menu and select "System".



2. Select the "About" tab on the left-hand menu. The bit rate of your computer will be listed next to "System type". This number will either be 64 or 32.

යි Home	About	About				
Find a setting ;	> Your PC is r	Your PC is monitored and protected.				
Suctem	Virus & Thr	eat Protection				
Jystem	S Firewall & I	S Firewall & Network Protection				
Notifications & actions	Ann & bros	App & browner control				
<b>N</b>	Account pr	otection				
Ø Focus assist	• Account pr	• Account protection				
( <sup>1</sup> ) Power & sleen	Device sect	inty				
	See details in W	indows Security				
📼 Storage						
C Tablet mode	Device spec	ifications				
manager and a second se	Device name	OITHLP072769V10				
Projecting to this PC	Processor	Intel(R) Core(TM) i5-7360U CPU @ 2.30GHz 2.30				
	Installed RAM	8.00 GB				
X Shared experiences	Device ID	6B03061E-9998-4ECE-BEA8-07D2FBE69144				
	Product ID	00329-00000-00003-AA555	_			
🗂 Clipboard	System type	64-bit operating system, x64-based processor				
A Remete Desister	Pen and touch	Pen support				
3* Remote Desktop						