

GlobalProtect VPN Installation: Windows 10 (Non-university)

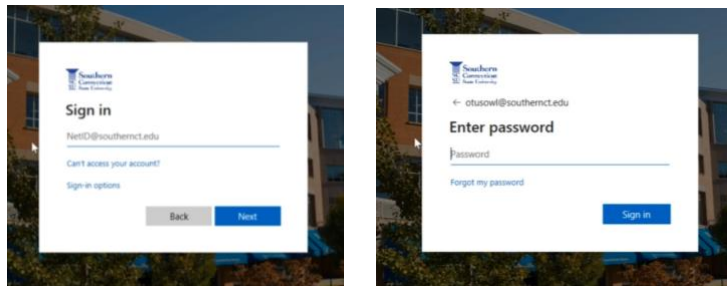
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Introduction

In this guide you will find information on how to install the GlobalProtect VPN software on a non-university, personal Windows 10 machine. This will allow access to the university network while off the campus network.

Installation

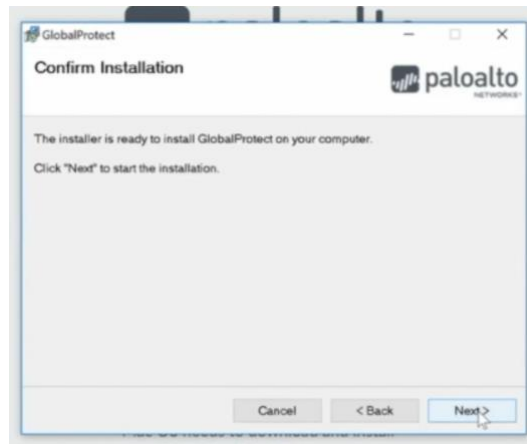
1. Go to the website <https://remote.southernct.edu/>. Sign in with your SCSU email address and password.



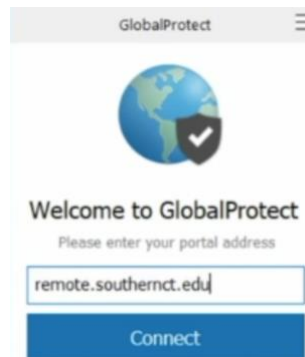
2. Once signed in, you will be brought to the download page. Select the download link applicable to your computer. If you are unsure of the bit rate, skip to the next section "Finding a computer's bit rate".



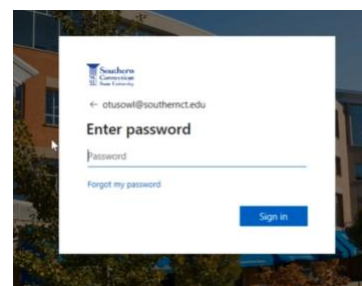
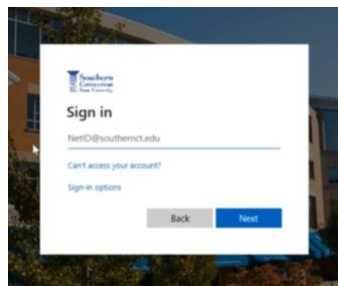
3. After the link is selected, the file will download. Open this download and follow the installation prompts until completed. **Note: The exact prompts may vary based on internet browser being used.**



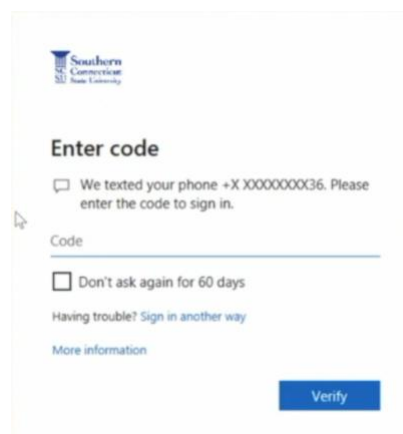
4. After the installation is finished, a window will appear asking for your portal address. Type "remote.southernct.edu", then select "Connect".



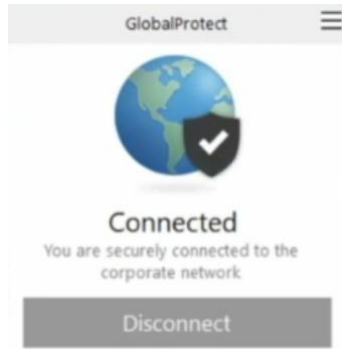
5. Sign in again with your full SCSU email address and password.



6. Authenticate your account.

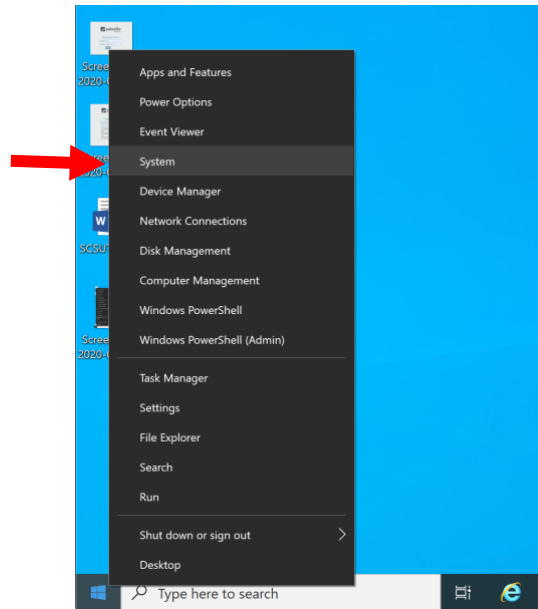


7. Select the globe icon from the bottom toolbar to view status of connection.



Finding a computer's bit rate

1. To find out the bit rate of your operating system, right click on the Start Menu and select "System".



2. Select the "About" tab on the left-hand menu. The bit rate of your computer will be listed next to "System type". This number will either be 64 or 32.

