Southern Connecticut State University

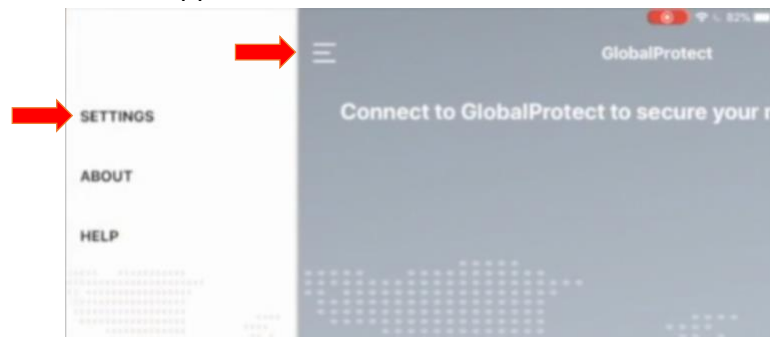# GlobalProtect VPN: Change Portal Address – iOS

Introduction

This guide will show how to change the portal address within the GlobalProtect VPN application on an iOS device. This guide is for individuals who were previously connected to the prior VPN portal, and therefore already have the GlobalProtect VPN app already installed on the device.
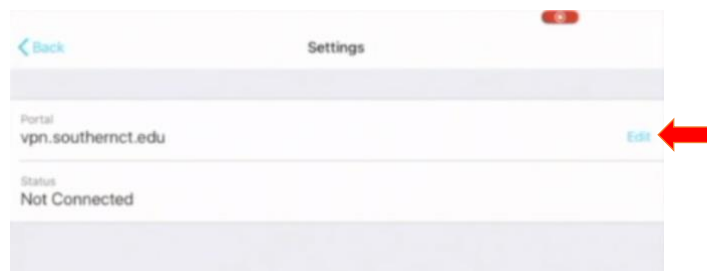
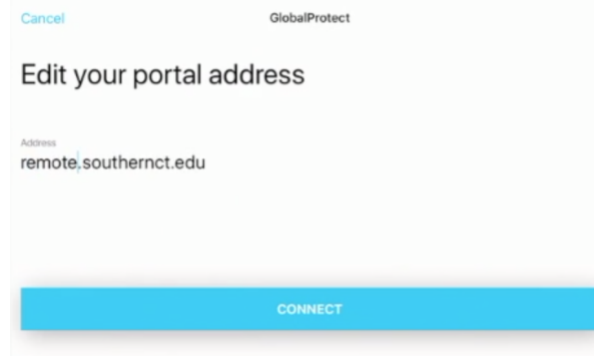## Changing Portal Address

1. Open the GlobalProtect app.

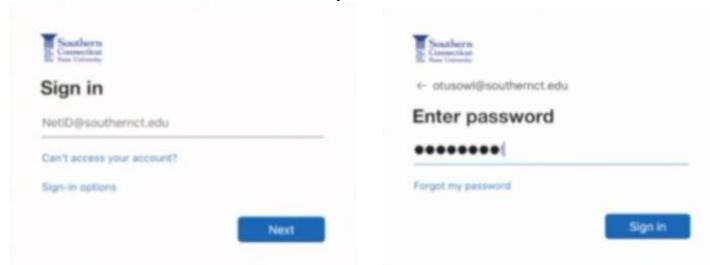2. Select the three lines in the upper left-hand corner of the screen, then "Settings".

3. Select "Edit" next to the previous portal address "vpn.southernct.edu".
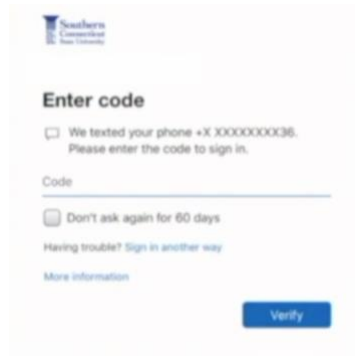
4. Remove all text and enter the new portal address "remote.southernct.edu", then "Connect".

5. Log in using your full SCSU email address and password.

6. Authenticate your account.

7. You will now be connected.