

## GlobalProtect VPN: Change Portal Address – Mac

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## Introduction

This guide will show how to change the portal address within the GlobalProtect VPN application on a Mac computer. This guide is for individuals who were previously connected to the prior VPN portal, and therefore already have the GlobalProtect VPN application already installed on the computer.

## Changing portal address

1. Select the GlobalProtect globe icon on the top toolbar. Select the three lines on the top, right-hand side of the window, then "Settings".



2. Select the previous portal address "vpn.southernct.edu", then the minus symbol, and "Delete" to confirm.



3. Select the plus symbol and enter the new portal address "remote.southernct.edu". Select "Save".



- 4. Close the window.
- 5. Select the globe icon again, then "Connect".



6. A login window will load. Your account may appear from previous activity. Select your account if so. If not, enter your full SCSU email address. Enter your password.



## 7. Authenticate your account.



8. The GlobalProtect window will show when connected.

