

Mac: Keychain - Resolving Keychain Issues

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Introduction

It is possible that your SCSU NetID password can become unsynchronized with your Mac login keychain after a password reset. This can be avoided by following the steps below.

Updating login keychain

1. When logging in to a Mac for the first time while connected to Southern's network after a password reset, you will receive this pop-up message. Select "Update Keychain Password".

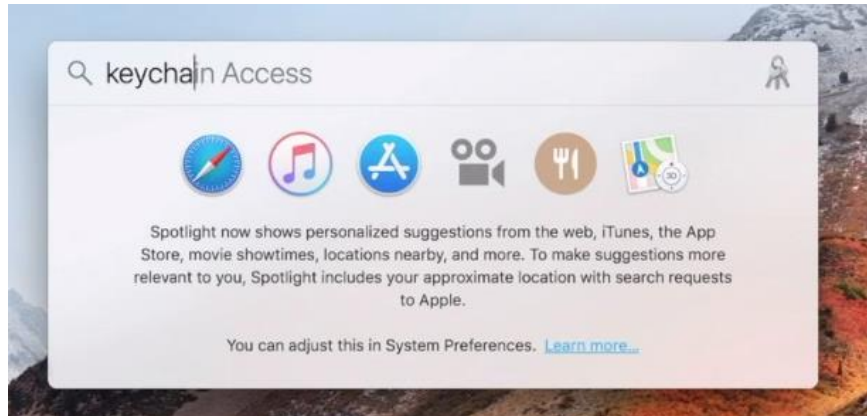


2. Enter your **previous** password to unlock the keychain and allow your new password to take its place. If the computer does not accept your previous password, or you have already proceeded past this pop-up somehow, continue to the second method below.

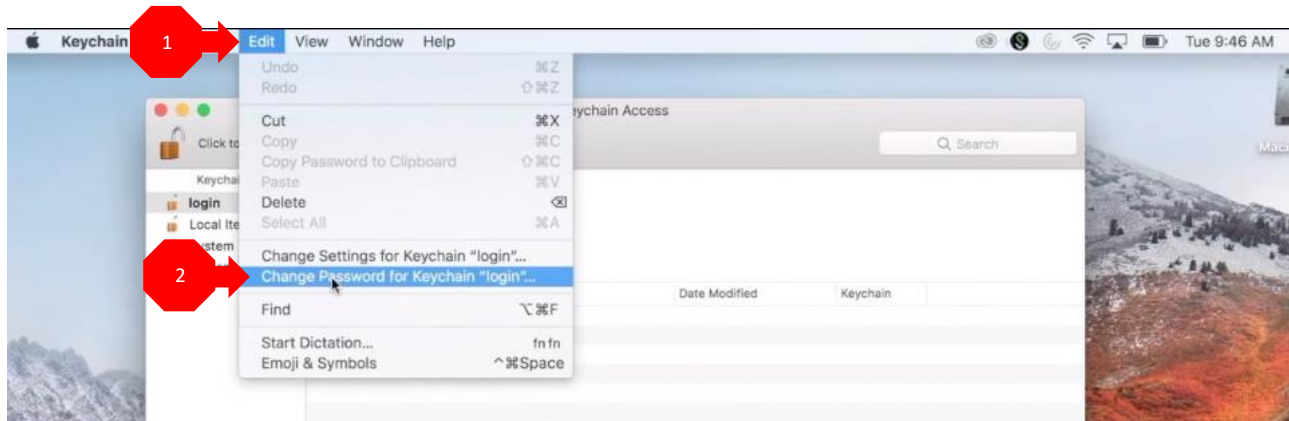


Manually changing login keychain

1. Press and hold the command key on the keyboard, then press the space bar to bring up Spotlight Search. Search for Keychain Access and press enter to open.



3. Select "Edit" from the top toolbar, then click "Change Password for Keychain 'login'".



4. Enter your **previous** password for the "Current Password" and your newly updated password for the "New Password" and "Verify" spaces. Then press "OK" to complete the login keychain update process.

