Southern Connecticut State University

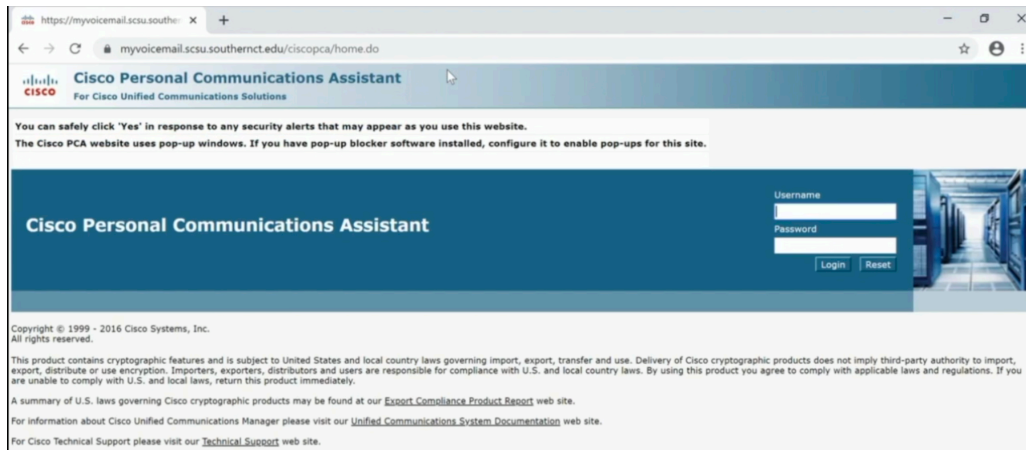# Cisco Personal Communications Assistant

Introduction

The Cisco Personal Communications Assistant (PCA) provides users with access to the Cisco Unity web tools, which allow users to manage messages and personal preferences in Connection.
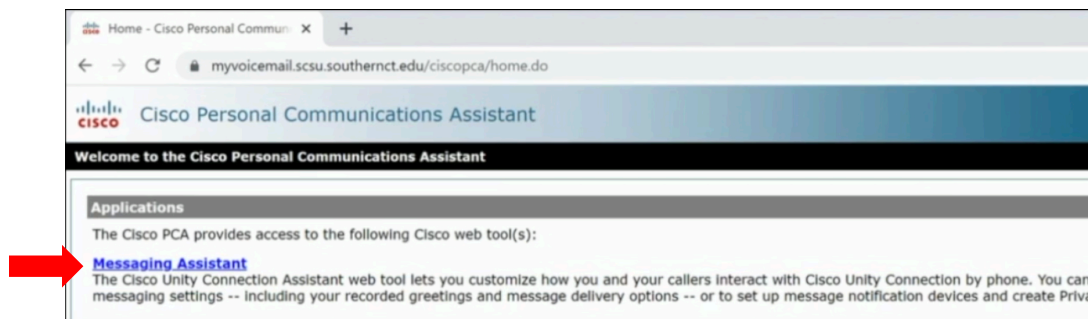
Prior Requirements

Prior to accessing this website, ensure that you have the GlobalProtect VPN application installed and connected to SCSU's network, if accessing while off the campus network. See our documentation on how to do so, if needed.

Accessing Cisco PCA

1. Open an internet browser. Go to: **https://jedcuc1.scsu.southernct.edu/ciscopca/home.do**.
2. Sign in with your username and password.

3. Select "Messaging Assistant".

4. From here, explore the available settings on this page, as well as via the tabs along the top toolbar.