

Approver PCard Reconciliation Guide

https://www.access.usbank.com/

Organization Short Name:* Stofct

To Approve/Decline/Remove/Add Cardholder(s)

Approver tasks

Client Training | Proprietary

Use the Manager Approval Queue

Navigate to Trapsactions



Navigate to the Manager Approval Queue

Transaction Management

Product: Corporate Card/One Card/Other

Transaction List

View, review, allocate/reallocate and add comments to transaction information.

View Previous Cycle

Presents the Transaction list for the previous cycle.

View Pending Transactions

Presents the pending transactions list.

View Unmatched Transactions

Presents the unmatched transactions list.

Manager Approval Queue

View, approve, reject, and reallocate transactions in your approval queue.

Manager Approval History

View and pull back transactions previously approved by you.

Approver view: system users set up as

Approval or Final Approval Managers will

see the queue and history links.

Some approvers may also:

Have access to view cardholder transactions via the *Transaction List* link

 Have links to view a list of card accounts or managing accounts

Transactions to approve display in the Manager Approval Queue



Manager Approval Queue notes:

- Functions like the Transaction List (note the additional approval columns in the queue)
- Only transactions pending your approval display in the queue
- You may also be able to view a cardholder's full transaction list

Filter the transaction list

Transactions The following transactions are awaiting your approval. Filter the pending transactions by using any of the search criteria. Transaction Amount: Billing Cycle End Date: **Approval Status:** All All All 🗸 \$ ~ × Cardholder Approver: **Order Match Status:** Last Approver: All All All × ~ ~ Pending Approver: All ~ Display 25 Y Transactions per page Search Reset

View the queue's transaction list left side

Records 1 - 5 of 5

Check All Shown Uncheck All Shown

	Select	<u>Approval</u>	Match	Trans	Merchant	City/State	Amount	Detail	3	Account
		Status	137 👰	Date						Number
		Pending		05/09	PUMP N PAK	SIOUX FALLS, SD	\$99.00			4907
۲		Pending		05/03	PUMP N PAK	SIOUX FALLS, SD	\$78.00			4907
		Pending		<u>04/28</u>	PUMP N PAK	SIOUX FALLS, SD	\$55.00			4907
		Pending		<u>04/27</u>	PUMP N PAK	SIOUX FALLS, SD	\$81.01			4907
		Pending		<u>04/21</u>	THE HOME DEPOT #2825	CHESKA, MN	\$13.40			1072

🗂 Matched 🛕 Exception 🕡, 🍈 Trans Detail Level 🔉 Reallocated 🖞 Upload 👘 Attachment

Check All Shown Uncheck All Shown

Records 1 - 5 of 5



Reallocate

Mass Reallocate

<u>Cardholder</u>	<u>Last</u>	W.	Pending	Att	achment	Comments	Accounting Code
<u>Approver</u>	Approver		Approver				
VASQUEZ, BELINDA	VASQUEZ, BELINDA		ANDERSON, PENNY	U	1		528A5 0162A 10100 C1AX48
VASQUEZ, BELINDA	VASQUEZ, BELINDA		ANDERSON, PENNY	U	12		528A5 0162A 10100 C1AX48
VASQUEZ, BELINDA	VASQUEZ, BELINDA		ANDERSON, PENNY	U			528A5 0162A 10100 C1AX48
VASQUEZ, BELINDA	VASQUEZ, BELINDA		ANDERSON, PENNY	U			528A5 0162A 10100 C1AX48
ZHANG, WEI	ZHANG, WEI		ANDERSON, PENNY	U			4444 333 55555 91614

Approve or Reject a transaction

Two ways to approve (or reject) a transaction 2

	Transaction Management Transaction Detail
	Card Account ID: 017731777135 Create Manage Trans List
From the Transaction Detail:	Transaction Summary
	Status Match Trans Date Posting Date Merchant City, State/Province Amount Detail Purchase ID Attachment Accounting Code () 03/22 03/24 VALERO 1058 BEOPNE TX 75.50 02011811058VPRYE00006024 B 713201-97-121.430 713
Click the Approve button on the	Summary Match Allocations User Line Items Comments Approval History Custom Fields The Summary tab shows high-level transaction information.
Summary tab.	(MCC): 5542 Source Currency Amt: 75.50 MCC Description: AUTOMATED FUEL
	Mark as Reviewed Approve Reject Print Transaction

From the Approval Queue

Choose transactions using the

checkboxes in the *Select* column, then

click the *Approve* button below the list.

		Pending	<u>03/07</u> 03/10	MURPHY6822ATWALMRT	BOERNE, TX	\$56.00	(1)	04419
		Pending	<u>03/05</u> 03/07	CHEVRON 00210261	HEARNE, TX	\$77.76	(1)	04419
		Pending	<u>03/05</u> 03/07	DAIRY QUEEN #14127	FRANKLIN, TX	\$10.81	(1)	04419
,	/ 🛛	Pending	<u>03/06</u> 03/07	FRANKLIN SLEEP INN	RANKLIN SLEEP INNFRANKLIN, TXVM SUPERCENTERBOERNE, TX		(1)	04419
		Pending	<u>03/03</u> 03/04	WM SUPERCENTER				04419
		Pending	<u>02/28</u> 03/03	EXXONMOBIL 47485628	SHAVANO PARK, TX	\$80.51		04419
		Pending	03/03 03/03	AUTO PAYMENT DEDUCTION		\$3,904.80 PY		04419
		Pending	<u>02/26</u> 02/28	TASTE OF CHINA	SAN MARCOS, TX	\$9.99	(1)	04419
		Pending	02/26 02/28	SAC 301 N PAC	KYLE, TX	\$81.52	(1)	04419
	1), (1)	Trans Detail Level 🔉 Realloca	ated 🖉 Upload					
(Check Al	I Shown Uncheck All Shown						
	Records	1 - 18 of 18						
1								
	Appro	ve Reject	Reallocate	Mass Reallocate				

Navidata to the Transaction Natail ecrean

Records 1 - 5 of 5

Check All Shown Uncheck All Shown

	Select	<u>Approval</u>	Match	Trans	Merchant	City/State	Amount	Detail	8	Account
		<u>Status</u>	133 A.	Date						<u>Number</u>
		Pending		<u>05/09</u>	<u>PUMP N PAK</u>	SIOUX FALLS, SD	\$99.00			4907
>		Pending		<u>05/03</u>	PUMP N PAK	SIOUX FALLS, SD	\$78.00	())		4907
		Pending		<u>04/28</u>	<u>PUMP N PAK</u>	SIOUX FALLS, SD	\$55.00			4907
		Pending		<u>04/27</u>	PUMP N PAK	SIOUX FALLS, SD	\$81.01	())		4907
		Pending		<u>04/21</u>	THE HOME DEPOT #2825	CHESKA, MN	\$13.40	())		1072

🗂 Matched 🛕 Exception 🕕, 🛞 Trans Detail Level 🐼 Reallocated 🖞 Upload 👘 Attachment

Check All Shown Uncheck All Shown

Records 1 - 5 of 5

Approve Reject

Reallocate

Mass Reallocate

Approve from Transaction Detail 2

Transaction Management Transaction Detail

Card Account Number: **** Card Account ID: 01773177	*******3177, MA 7135	AE DOWD										
Create Manage T	irans List											
Transaction Summary												
Status Match	Trans Date	Posting Date	Merchant	City, State/Prov	vince Amount	Detail 🕒	Purch					
anne	03/22	03/24	VALERO 105	B BEOPNE TX	75.50		0201					
	r-f-f-r-w		44444	a but had a to a	Man Sand at Man	4444	-					
Freight:			Fina	Financial Extract:								
			Gen	General Ledger Extract:								
Merchant			Payr	nent Extract:								
Name:	VALER	D 1058										
City, State/Province:	BEORN	E, TX	Cur	rency								
Transaction Type:	SALES	DRAFT	Billir	g Currency:	U.S. Dollar							
Merchant Category	Code		Sour	ce Currency:	U.S. Dollar							
(MCC):	5542		Sour	ce Currency Amt:	75.50							
MCC Description:	AUTON	ATED FUEL										
	DISPEN	ISERS										
Mark as Reviewed	Approve	Reject Pr	rint Transaction									

Approval notes:

Know what your organization requires for

review before you approve. Common

review items include:

- Basic details (merchant/amount)
- Attachments
- Accounting code allocations
- Description of transaction
- Prior approvals (if applicable)

Approve from Manager Approval Queue2

Records 1 - 5 of 5

Approve

Check All Shown Uncheck All Shown

Reject

	Select	<u>Approval</u> <u>Status</u>	Match	<u>Trans</u> Date	Merchant	City/State	An		
		Pending		<u>05/09</u>	PUMP N PAK	SIOUX FALLS, SD	\$		
>		Pending		05/03	PUMP N PAK	SIOUX FALLS, SD	\$		
		Pending		04/28	PUMP N PAK	SIOUX FALLS, SD	\$		
		Pending		04/27	PUMP N PAK	SIOUX FALLS, SD	\$		
		Pending		04/21	THE HOME DEPOT #2825	CHESKA, MN	\$		
<u>с</u> М	Natcheo	d 🛕 Exceptio	on 🕕, 🏾) Trans D	Detail Level 🔉 Reallocated	🛿 Upload 🛛 🔁 Attachr	men		
Check	Check All Shown								
Recor	Records 1 - 5 of 5								

Reallocate

Mass Reallocate

Approval notes:

Know what your organization requires for review before you approve. Common review items include:

• Basic details

(merchant/amount)

- Attachments
- Accounting code allocations
- Description of transaction
- Prior approvals (if applicable)

Approve or Final Approve the transaction(s)

Approve and send to the next approver

Transaction Management Approve Transaction(s)

[+] 7 Transaction(s) to Approve

Cancel

- I approve these transaction(s) and no further approval is needed.
- I want to forward these transaction(s) for further approval to:

Select Approver

Approve

Final Approve as the last workflow step

Transaction Management Approve Transaction(s)

[+] 7 Transaction(s) to Approve

- I approve these transaction(s) and no further approval is needed.
- I want to forward these transaction(s) for further approval to:

Select Approver

Approve

Cancel

Search for an approver

F

Approve Transaction(s) Search & Select an Approver

Enter the approver's full or partial name, or leave blank to view all users. Then click the "Search" button.

Last Name:	First Name:

If you do not have a default approver, enter a last name and click the *Search* button, or leave the *Last Name* field blank to see a list of all available approvers.

<< Back to Approve Transaction(s)</p>

Select an approver 2

Search & Select an Approver

Enter the approver's full or partial name, or leave blank to view all users. Then click the "Search" button.

Last Name:	First Name:

Search

Please select an approver from the results list below.

Records 1 - 1 of 1

Select Approver Name Email Address ADAMS, AMANDA amanda.adams@acme-corp.com

Records 1 - 1 of 1







Select your approver from the list. You also have the option to check the box to make this approver your default approver.

After you select your default, the name will populate automatically

each time you approve.

Click the *Select Approver* button.

Submit the transaction for approval

Transaction Management Approve Transaction(s)

(-) 7 Transact	ion(s) to Approve	
Number of Tra	nsactions: 7	
Total Dollar Ar	nount: \$644.10	
Records 1-7 of 7		
Trans Date	Merchant	Amount
03/05	DAIRY QUEEN #14127	\$10.81
03/06	FRANKLIN SLEEP INN	\$137.99
03/03	WM SUPERCENTER	\$70.30
02/28	EXXONMOBIL 47485628	\$80.51
02/26	TASTE OF CHINA	\$9.99
02/26	SAC 301 N PAC	\$81.52
02/21	HOLIDAY INN EXPRESS	\$252.98

 \bigcirc I approve these transaction(s) and no further approval is needed.

I want to forward these transaction(s) for further approval to:

ADAMS, AMANDA (User ID: PA1ALLOCATE)



The selected	l approver	displays.
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Click *Approve* to complete your approval.

Note that clicking the *plus sign*

icon next to Transactions to

Approve expands the details of

the transactions included in this approval.

Select Approver

Reject a transaction, select a reason

Transaction Management Reject Transaction(s)

* = required

Summary of Transactions to be Rejected

Number of Transactions:

Total Dollar Amount: \$15.36

Rejection Reason*

Please select at least one reason why you are rejecting these transactions.

- Incorrect accounting code allocation (Request for user to change allocation)
- Incorrect approver sequence / additional approval needed (Request for user to forward the transaction(s) to appropriate approver(s) in the proper sequence)
- Incorrect or insufficient transaction comment information
- Incorrect or not enough user line item data
- Unauthorized / non-preferred vendor

Incorrect match

If you click *Reject*, the list of rejection reasons will display.

Select the reason or select Other

and enter your comments.

Other:

Select to whom it should be rejected

Other:

Rejection Destination*

Please select the person you would like to reject (send) these transactions to.

Reject each transaction to its cardholder account

O Reject all transactions to an approver: ADAMS, AMANDA Switch Approver

Select to reject the transaction back to the cardholder or to another approver in the workflow and click *Reject*.



View rejection information

Transaction Line Items User Line Items Tax Data Comments Match Allocations Summary

Approval History

Custom Fields

The Approval History tab displays approval actions taken on a transaction. To pull this transaction back from

Cardholder Approver: ANDERSON, PENNY Current Pending Approver: Cardholder

Approval Actions

Approval Action Approver Modifications Date/Time Approver Rejected (1) ANDERSON, PENNY 04/16 06:02 ANDERSON, PENNY 04/16 05:37 Approved

Key for Rejection Reasons:

- Incorrect accounting code allocation (Request for user to change allocation)
- 2 Incorrect approver sequence / additional approval needed (Request for user to forward the transaction(s)
- 3 Incorrect or insufficient transaction comment information
- 4 Incorrect or not enough user line item data
- 5 Unauthorized / non-preferred vendor
- 6 Incorrect match
- 7 Other

The rejection reason you selected displays to the cardholder on the Approval History tab of the Transaction Detail. Look at the number next to the word Rejected and match it to the key below.

Success message

03/21 EL NOPALITO MEXICA

Transaction Management

Manager Approval Queue

Trans List Manager's	Queue											
• Request has been suc	cessfully completed.											
Transactions												
The following transaction by using any of the searc	is are awaiting your app h criteria.	roval. Filter the per	ding transactions									
Billing Cycle End Date:	Approval Status:	Transaction Am	iount:									
All	All 🗸	All 💙 💲										
All	All											
Pending Approver:												
All 🗸												
Display 25 🗙 Trans	actions per page											
Search Reset												
Please select the transac	tions you would like to a	ipprove, reject or re	allocate									
selected transactions on	this page, not against al	l transactions on al	l pages.									
If you would like to view the transaction's approva	If you would like to view or modify specific transaction data, please click on the transaction's approval status, date or accounting code link.											
Records 1 - 6 of 6												
Check All Shown Uncheck All S	hown											
Select <u>Approval</u> <u>Status</u>	frans Merchant Date		City/State	Amount	Detail	3	Account Number	Cardholder Approver	Last Approver	8	Pending Approver	Atta
Pending	03/20 CHICKEN EXPI	RESS ROCKDALE	ROCKDALE, TX	\$7.48	0		3177	DOWD, MAE	DOWD, MAE		MASON, OLIVER	0

40.00

NEW BRAUNFELS, TX \$10.65 () ...3177 DOWD, MAE DOWD, MAE @ MASON, OLIVER

7477

The success message displays.

The transactions approved no

longer display on the queue.

Approve all transactions in the queue.

View Manager Approval History

Navigate to Transactions



Navigate to the Manager Approval History

Transaction Management

Product: Corporate Card/One Card/Other

Transaction List

View, review, allocate/reallocate and add comments to transaction information.

<u>View Previous Cycle</u> Presents the Transaction list for the previous cycle.

View Pending Transactions Presents the pending transactions list.

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Manager Approval Queue

View, approve, reject, and reallocate transactions in your approval queue.

Manager Approval History

View and pull back transactions previously approved by you.

To view completed approved or

rejected transactions, return to the

Transaction Management main

page and select the Manager

Approval History link.

 93/19 TEXACO 00305265 \$13.893177 DOWD, MAE MASON, OLIVER 93/17 MURPHY6822ATWALMET \$78.003177 DOWD, MAE MASON, OLIVER 93/05 JOHNNY REPS DIXL CAFE \$15.363177 DOWD, MAE MASON, OLIVER 93/05 DAIRY OUEEN #14127 \$10.813177 DOWD, MAE MASON, OLIVER 93/05 DAIRY OUEEN #14127 \$10.813177 DOWD, MAE MASON, OLIVER 92/28 ST STANKIN SLEEP INN \$137.993177 DOWD, MAE MASON, OLIVER 92/28 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/28 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/28 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/28 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/28 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/28 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/28 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/29 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/29 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/29 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/29 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/29 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/20 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/20 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/20 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/20 ST STANKIN SLEEP INN \$137.70 DOWD, MAE MASON, OLIVER 92/20 ST STANKIN \$1000000000000000000000000000000000000	View a history of approvals		If you need to make changes to a transaction, we have a			
 back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approver's queue so that you can edit the information. back from the Approve the transaction to send it back to your Approval History Queue<th></th><th></th><th colspan="3">Pull Back button that allows you to pull the transaction</th>			Pull Back button that allows you to pull the transaction			
 OS/12 MURPHYS922TWALMET \$78:003177 DOWD, MAE MASON, OLVER OS/06 JOHNNY REBS DIXIE CAFE \$15:363177 DOWD, MAE MASON, OLVER OS/05 DARY QUEEN #14127 \$10.813177 DOWD, MAE MASON, OLVER OS/05 DARY QUEEN #14127 \$10.813177 DOWD, MAE MASON, OLVER OS/228 EXXNMACHL ZAGE529	O3/18 TEXACO 00305265 \$13.89	3177 DOWD, MAE MASON, OLIVER	back from the Approver's queue so that you can edit the			
 OSCOS DAIRY QUEEN #14127 \$10.813177 DOWD, MAE MASON, OLIVER OSCOS WM SUPERCENTER \$70.303177 DOWD, MAE MASON, OLIVER Select the transaction to pull back Select the transaction to move it back to your OSCOS VM MOBIL 47495628 \$90.513177 DOWD, MAE MASON, OLIVER Select the transaction to move it back to your OSCOS VM MOBIL 47495628 \$90.513177 DOWD, MAE MASON, OLIVER Select the transaction to move it back to your OSCOS VM MOBIL 47495628 \$90.513177 DOWD, MAE MASON, OLIVER Click the Pull Back button to move it back to your Manager Approval Queue. Make any changes to attachments, allocations, comments, etc. Reapprove the transaction to send it back to your Approval History Queue Note that Pull Back is an optional feature; some organizations may not allow approvers to pull back transactions. 	03/17 MURPHY6822ATWALMRT \$78.00 03/06 JOHNNY REB'S DIXIE CAFE \$15.36 03/06 FRANKLIN SLEEP INN \$137.99	3177 DOWD, MAE MASON, OLIVER 3177 DOWD, MAE MASON, OLIVER 3177 DOWD, MAE MASON, OLIVER	information.			
 Click the <i>Pull Back</i> button to move it back to your Manager Approval Queue. Click the <i>Pull Back</i> button to move it back to your Manager Approval Queue. Make any changes to attachments, allocations, comments, etc. Reapprove the transaction to send it back to your Approval History Queue Note that Pull Back is an optional feature; some organizations may not allow approvers to pull back transactions. 	03/05 DAIRY QUEEN #14127 \$10.81 03/03 WM SUPERCENTER \$70.30 02/28 EXXONMOBIL 47485628 \$80.51 02/26 S Select Status 2	3177 DOWD, MAE MASON, OLIVER 3177 DOWD, MAE MASON, OLIVER 3177 DOWD, MAE MASON, OLIVER 3177 DOWD, MAE MASON, OLIVER	 Select the transaction to pull back 			
 Approved Approved Make any changes to attachments, allocations, comments, etc. Reapprove the transaction to send it back to your Approval History Queue Note that Pull Back is an optional feature; some organizations may not allow approvers to pull back transactions. 	□ 02/26 T. R_0 9 □ 02/21 H ► Pulled Back 8 □ Approved	3177 DOWD, MAE MASON, OLIVER 3177 DOWD, MAE MASON, OLIVER	Click the <i>Pull Back</i> button to move it back to your Manager Approval Queue.			
Approve the transaction to send it back to your Approval History Queue Note that Pull Back is an optional feature; some organizations may not allow approvers to pull back transactions.	Check All Shown Uncheck Records 1 - 19 of 19 Approved Approved Comments, etc.					
Note that Pull Back is an optional feature; some organizations may not allow approvers to pull back transactions.			Approval History Queue			
			Note that Pull Back is an optional feature; some organizations may not allow approvers to pull back transactions.			

Approved transaction locking

Approval Status	Match	Trans	Posting	Merci	ase ID	`@+		At
	60 A	Date	Date	- S.				
Approved		03/22	03/24	VALERC	811058VPRYF000006024	æ	₿	Û
Approved		03/20	03/24	CHIC		A	₿	Ø
Approved		03/21	03/24	EL NOP		•	₿	Û
Approved		03/20	03/24	EXXON	000000000000000000	<u>A</u>	₿	Ø
Approved		03/20	03/24	EXXON	000000000000000	A	₿	Û
Approved		03/19	03/21	AMIG.		<u>A</u>	₿	Ø
Approved		03/20	03/21	FRANK	766401	æ	₿	Ø
Approved		<u>03/19</u>	03/21	SUB		<u>A</u>	₿	0
Approved		03/18	03/20	MANE		<u>ج</u>	₿	Û
Approved		03/18	03/20	AMIG		œ۰	₿	Ø
Approved		03/18	03/20	SUBW		<u>A</u>	₿	Ø
Approved		03/18	03/19	TEXAC	2	œ۰	₿	Ø
Approved		03/17	03/19	CHICKE		•	₿	Ø
Approved		03/17	03/19	DAIR		œ۰	₿	Û
Approved		03/17	03/18	MURP	⁻ 875	<u>م</u>	₿	Ø
Approved		03/06	03/10	JOHNN		•	₿	Ø
Approved		03/07	03/10	MURP	017	æ	₿	Ø
Approved		03/05	03/07	CHEV	•	•	₿	Ø
Approved		03/05	03/07	DAIR		æ	₿	Ø
Approved		03/06	03/07	FRAŅ"	31745	A	₿	Ū
Approved		03/03	03/04	WM SU.	111126	<u>A</u>	₿	Û
Approved		02/28	03/03	EXXO	0000000000	A +	a	Û

When a transaction is approved, the transaction "locks" for that approver. While it is in the next approver's queue, it can be pulled back. After the final approver has final approved it or sent it to the next level of approval, it can't be pulled back.

Your organization has chosen a specific time frame after the cycle end date for transactions to lock, and no more changes can be made to transactions. Locking allows for data to be exported or codified for auditing purposes.

US Bank Contact Info: 877-887-9260

Reasons to contact US Bank :

- Lost or stolen
- Potential Fraud
- Purchase is declined (once you find out the reason of your purchase being declined, please reach out to your PCard Administrator)

You are required to answers a series of questions for authentication

Ex: Last 4 digits of your SS# (Use the last 4 digits of your Core employee ID number)

Address of Pcard (Use 61 Woodland Street, Hartford CT 06105

Phone Associate with Pcard (use your Business phone)

Credit limit on your Pcard (Your credit limit is located on the Dashboard of your Pcard portal)



Institutional P-Card Administrators

CT State

Robin Peters <u>Robin.peters@ct.edu</u> 860-723-0136

CCSU

Sedina Begic <u>sedina.begic@ccsu.edu</u> 860-832-2537

COSC

Rafaella Almeida <u>ralmeida@charteroak.edu</u> 860-515-3765

ECSU

Darren Nosal nosald@easternct.edu 860-465-5730

SCSU Robin Kenefick <u>kenefickr1@southernct.edu</u> 203-392-5266

WCSU Karen Muffatti <u>muffattik@wcsu.edu</u> 203-837-8758