

Rizza, Salvatore A.

From: Rizza, Salvatore A.
Sent: Wednesday, January 18, 2023 4:38 PM
To: families@lists.southernct.edu
Subject: Happy First Day of Classes!

Dear Parents and Families,

Happy First Day of Classes!

The Spring 2023 semester begins today. We are excited to have students back on campus this week and are prepared to support them in a number of ways. Over the past few days, they have received quite a few emails with important information. Below, you will see some of the more important information the university has sent them. We hope they get off to a great start this semester that they will continue to build on over the next few weeks and carry through until the semester ends in May.

If our office could be of support, please feel free to reach out.

Sincerely,

Sal Rizza

Director of Orientation, Transition & Family Engagement

Email from the university, Friday, January 18th

Dear Students, Faculty and Staff,

Welcome back for the Spring semester at Southern! We would like to share some important information and deadlines with you:

Important Deadlines

As a reminder, you may also view, search or subscribe to the full academic calendar here: https://calendar.southernct.edu/	
Tuesday, January 17 th	<u>Last day for</u> full-time students to withdraw during 100% refund period
Wednesday, January 18 th	Spring classes begin
Tuesday, January 24 th	<u>Last day for</u> full-time students to withdraw during 90% refund period
Tuesday, January 24 th	Last day to add/drop classes (How To Add/Drop Video 33secs)
Tuesday, January 24 th	<u>Last day for</u> part-time students to withdraw during 100% refund period
Tuesday, January 31 st	Last day to withdraw during 60% refund period
Tuesday, February 14 th	Last day to withdraw during 40% refund period



Planning an event? [Send us your flyers](#) for our social media stories for this week!

Attending a WOW event?

Fill out the WOW Event Feedback form [HERE](#) to win some amazing prizes!

To see the complete list of WOW events, visit the Week of Welcome website by clicking [HERE](#).

Ongoing

Wednesday, January 18 to Wednesday, January 25

IT's Info Search Quiz: Week of Welcome - Spring 2023

8:00am-3:00pm

Virtual

Visit IT's Self-Help Portal at helpdesk.southernct.edu to view articles with helpful information regarding your MyApps account, email, printing, and more! From Wednesday January 18th to Wednesday January 25th, search the website to become familiar with the information available to all and to help you with this quiz. Get 100% correct for a chance at being one of the 10 winners of a \$10 Amazon gift card or print credits equivalent to 100 black and white printouts!

Quiz: <https://forms.office.com/r/HQM6gFumUA>

Sponsored by: SCSU Information Technology

Wednesday, January 18 to Wednesday, January 25

Library Geocaching

Time Varies

Buley Library

Follow the clues to the hidden caches around the Library. Each cache has the next clue. Find all 10 to reveal the prize - a custom, limited edition button made on the Library button-maker. The first clue is You walk past our namesake every time you visit.

Sponsored by: Buley Library

January 18, 19, 23, 24, and 25

Felt Tanagrams

10:00am-3:00pm

Buley Library Makerspace, Ground Floor

Drop in to the Library Makerspace to play with felt and learn about the resources available in the Makerspace on the ground floor of Buley Library.

Sponsored by: Buley Library Makerspace

Wednesday, January 18

9:00-11:00am

Donuts and Directions with the Dean

Engleman Hall - Rotunda

Stop by the Engleman Rotunda and meet Dr. Jules Tetreault, Associate Vice President for Student Affairs and Dean of Students, for a quick and tasty treat to kick off your semester at Southern!

Sponsored by: The Dean of Students Office

9:00am-2:00pm

History and PoliSci Welcome!

Engleman 2nd floor C Wing

Stop by the History and Political Science booth in EN C Wing 2nd Floor to meet secretaries Amanda Ward and Karyn Watts, and Chairs Chris Petto and Kevin Buterbaugh. Enjoy a donut in the morning from Neil's, and/or pizza in the afternoon, and enter our raffle for a chance to win a Dunkin' gift card, a Southern Bookstore gift card, or a back to school supply bundle!

Sponsored by: History and Political Science Departments

8:00am-6:00pm

Creating a Culture of Belonging

Health and Human Services Building 340

Students are invited to the department of Public Health to stop by to visit with faculty and staff. You will receive small tokens of appreciation for choosing Southern again!

Sponsored by: Department of Public Health

11:00am-2:00pm

Make & Take: Folded books and zines

Buley 118

Make and Take: Folded Books and Zines

(...I never knew the library had anything so cool... --SCSU student)

Drop-in and peruse the library's collection of unique and tactile artists' books and zines including flip books, fold books and concertinas. Make your own simple folded booklet or zine to keep or share. No experience necessary and we have everything you need--typewriters, pens, collage materials, etc. Bring a friend! Refreshments are provided.

Sponsored by: Buley Library (Artists' Book Collection)

12:00-2:00pm

Crumbl Cookies with SCSU's Top Owl!

Outside the Adanti Student Center Theater

Join SCSU's Top Owl to have a custom photo keychain made and enjoy some Crumbl Cookies!

Sponsored by: Office of the President

5:30-7:30pm

Women's Basketball vs. Le Moyne College

Moore Field House

Come support the women's basketball team for their first game of the semester!

Sponsored by: Athletics and Recreation

6:30-7:15pm

BlueCrew Tailgate

Moore Field House

Join us for a tailgate tour for the first home basketball games of the spring semester. Show your Southern spirit!

Sponsored by: Athletics and Recreation

7:30-9:30pm

Men's Basketball vs. Le Moyne College

Moore Field House

Come cheer on the men's basketball team for their first game of the semester!

Sponsored by: Athletics and Recreation

8:00-10:00pm

BINGO

Adanti Student Center Ballroom

This is the BINGO night to end all BINGO nights, and we are doing this day one of the semester. Electronics, monster gift cards and so much more will be given away! Be there!

Sponsored by: Office of Student Involvement and Leadership Development

We are excited to have you join us this semester! Please take a moment to review the events being hosted by IT during the Week of Welcome this year, and scroll to find a helpful list of some of our popular technology offerings, online services, and resources that will be helpful on your path to success!

IT's Info Search Quiz

Visit IT's Self-Help Portal at helpdesk.southernct.edu to view articles with helpful information regarding your MyApps account, email, printing, and more! From Wednesday January 18th to Wednesday January 25th, search the website to become familiar with the information available to all and to help you with this quiz. Get 100% correct for a chance at being one of the 10 winners of a \$10 Amazon gift card or print credits equivalent to 100 black and white printouts!

[Click here for IT's Info Search Quiz](#)

To make it easier to find what you're looking for, here is a numbered list of the topics that are covered on this page:

1. **IT Help Desk Support**
2. **MySCSU (My Apps)**
3. **Email on Your Phone**
4. **Password Information**
5. **Campus WiFi**
6. **Printing on Campus**
7. **Computer Labs & Laptop Docking Stations**
8. **Microsoft Teams**
9. **Blackboard Learn 9 and Collaborate Ultra**
10. **SCSU Mobile App**
11. **Free and Discounted Software**
12. **Classrooms with Remote Learning Capabilities**
13. **Apporto Virtual Applications - Remote Access to Software**
14. **Phishing**

1. IT Help Desk Support

The IT Help Desk is here to help if you need assistance with your SouthernCT.edu account, Microsoft Teams, Microsoft OneDrive, Blackboard Learn 9, and more!

Call: 203-392-5123 (Available 24/7)

Email: HelpDesk@SouthernCT.edu

Chat: <https://HelpDesk.southernct.edu/>

Walk-in Support: Buley Library 1st Floor

- Monday – Thursday: 7:30am - 9:00pm
- Friday: 7:30am - 4:30pm
- Saturday: 9:00am - 5:00pm

By Appointment: Buley Library 4th Floor

Reference the [Buley Library Hours/Calendar](#) for updated hours of operation. Walk-In support hours are limited to the building hours of operation.

2. MySCSU (My Apps)

MySCSU is where you can access Banner Web, Email, Blackboard Learn 9, Microsoft Teams, Word Online, and much more! Use any web browser to visit <http://login.southernct.edu/>, then use your full SouthernCT.edu email address and password to login.

These video tutorials will show you how to access some of the commonly used services, as well as the main portal itself:

- [MyApps Portal](#)
- [Outlook Web app \(OWA\)](#)
- [Teams](#)
- [OneDrive](#)

3. Email on Your Phone

To add your SouthernCT.edu email account to your smartphone or tablet, see our tutorials below:

- Apple iOS [VIDEO PDF](#)
- Android [VIDEO PDF](#)

For further information and training resources on SCSU email, visit our [IT Help Desk article](#).

4. Password Information

All Southern Connecticut State University students, faculty, and staff are issued University accounts, which can be used to access most technology resources by logging into the MySCSU web portal, hosted by Microsoft's MyApps service.

When logging into your account for the first time, your default password will be: **SCSU!mmddyy** (mmddyy = your date of birth).

After logging in, you will be prompted to set up Multifactor Authentication (MFA), which is a security feature used to protect your account.

We advise that after logging in, you reset this default password to one of your choosing.

For more information and instructional guides on these processes, [click here](#).

5. Campus WiFi

Eduroam is the official wireless network for your personal devices (cell phone, laptop, etc.). As a global federation, the “eduroam” network will provide you wireless access at [any participating institution](#). There are over 50 different participating locations in the New England area and almost 1,000 participating locations in the United States.

To get connected, simply join the eduroam wireless network with your full SouthernCT.edu email address and password. More info can be found on our [help desk site](#).

Our wireless network continues to grow! Here is list of our outdoor wireless locations:

- Academic Quad (Engleman, Buley, Earl, & Adanti Student Center)
- Jess Dow Football Field (including the concession stand area)
- Lyman Center (front of building, patio)
- Residence Halls Quad (Farnham, Wilkinson, & Chase)
- Parking lot P-1 (Davis Hall)
- Parking lot P-2 (Located between Buley, Engleman, Jennings, Academic Science Building)
- Parking lots P-12 & P-12B (School of Business)
- Academic Science Building Quad (Between ASB & Jennings)

6. Printing on Campus

Southern CT State University provides high speed, high volume, multifunction print services at a cost per page. Printing devices are available in open access areas and provide print, copy, and scan features at every location. The cost per page will be charged against your [Hoot Loot balance](#).

To view current locations, features, and instructional guides, [click here](#).

7. Computer Labs & Laptop Docking Stations

The IT department manages several public and departmental computer labs, containing both Windows and Mac computers. The main public labs are located on the first floor of the Buley Library and the Adanti Student Center 202. To view current locations, [click here](#).

Buley Library computer labs are now equipped with workstations to connect your laptop to a separate monitor in order to provide a larger screen to work on, while staying connected to your own device!

Simply plug in, adjust your screen settings if needed, and begin to work.

[Click here](#) to view current locations and specifications for what connection cables are available.

8. Microsoft Teams

Microsoft Teams provides students with a variety of tools for collaborating, communicating, and learning. Your customizable space includes features such individual instant-messaging, group chat, video or audio calls, screen sharing, file sharing, scheduling voice/video meetings, and more! Access it through [MySCSU](#) or install it as a desktop application or smartphone app.

If your professor sends you a link to join a Teams Meeting, click on “Join Microsoft Teams Meeting” in your meeting invite to be taken to a page where you can choose to either join on the web or download the desktop app. If you already have the Teams app, the meeting will open there automatically.

Check out our [Help Desk article](#) for more information.

9. Blackboard Learn 9 and Collaborate Ultra

Blackboard Learn 9 is SCSU’s Learning Management System (LMS). You will use Blackboard Learn 9 to access and participate in certain courses, complete assessments, engage in discussions, join Collaborate sessions, view your assignment grades, and more. To check out some helpful walkthroughs, please log into Blackboard Learn 9 (through [MySCSU](#)) and click the "Tutorials" tab.

Blackboard Collaborate Ultra is a synchronous communication and video conferencing solution that is integrated with Blackboard Learn 9 without the needing to install any additional software. Browse through [Blackboard's "Get Started" article](#) for more information on Collaborate Ultra and how to use it.

10. SCSU Mobile App

The official mobile app for Southern Connecticut State University puts many popular services at your fingertips. [Learn more here.](#)

11. Free and Discounted Software

The Microsoft Office Suite (Word, PowerPoint, Excel) can be downloaded on up to 5 computers for free by logging into [Office.com](#) with your SouthernCT.edu email and password and then clicking on "Install Office". Other software packages like Windows 10 for Education and Sticky Password (password manager tool) are available at a reduced price by creating an account with [OnTheHub](#).

[Microsoft Azure Dev Tools for Teaching](#) is another no cost option that allows students, faculty, and staff to install Microsoft software on personal devices for instructional purposes. Click the link above to view the current software offerings.

12. Classrooms with Remote Learning Capabilities

Many classrooms at SCSU are outfitted with our Classroom Plus standard, allowing the instructor to teach from the classroom with the option for Video Teleconferencing (VTC). This enables students to interact remotely with the instructor and course materials. Each Classroom Plus space will have a lecture capture system with a camera and multiple presets. To see if you are enrolled or will be teaching in a Classroom Plus space, please check your course schedule details in BannerWeb. For more details regarding these classrooms, please visit: <https://inside.southernct.edu/online-learning/hyflex>

13. Apporto Virtual Applications - Remote Access to Software

Apporto allows students, faculty and staff to remotely access select applications, using a web browser, that are normally only available on campus lab and classroom computers. This software includes, but is not limited to:

- IBM SPSS
- ArcGIS
- MS Office
- Studio One 5
- Octave

For further information and tutorials, see [Apporto Virtual Applications](#).

14. Phishing

Scammers are constantly creating new types of fraudulent messages to trick users. As a member of the Southern community, we ask for you to be a responsible steward of your account. Our best defense against these kinds of attacks is you! If you have difficulties identifying if a message is a phishing attempt, please reach out to the Help Desk.

Please note: The IT department will **never** ask you to relay your personal information in text or ask for access to your account.

[For more information on Spam, Phishing, and Junk click here.](#)

Sincerely,

SCSU IT Department

Resources and Information For Parents and Families

Please also consider the following resources:

Resources

We would also like to provide a number of links which have really good information that answers many of the questions you may have.

Helpful Links- <https://inside.southernct.edu/parent-family/helpful-links> , these are a number of helpful links that we have gathered specifically for parents/families that will be helpful now and in the future.

Resources- <https://inside.southernct.edu/inside-southern>, these is another general page filled with links that may be helpful!

Residence Life- <https://inside.southernct.edu/residence-life>, with so many questions regarding residence life, this may be a great place to find information!

Advising- <https://inside.southernct.edu/advising>, information regarding academic advising.

Resources

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Advising- <https://inside.southernct.edu/advising>, information regarding academic advising.

University Calendar- <https://calendar.southernct.edu/>

Academic Calendar- <https://catalog.southernct.edu/undergraduate/academic-calendar.html?fbclid=IwAR1sTtbXODwnV3QixzKk4KcsMw4rMXo2c4VasAlAndGGQewphMqSK3TnCNs>

You were subscribed to this listserv as your email is listed in your student's profile based on their initial application to Southern. The emails you will receive will include the information we send to your students, additional strategies specifically designed for parents/families and how they can best support their students and general information regarding the university. As we will be intentional on the information we send, we will try not to "flood" your inbox and be very strategic on sending the most pertinent information. We also invite you to join our Parent/Family Facebook Group, <https://www.facebook.com/groups/scsuparents/>. However, if you prefer not to receive future emails, please unsubscribe by visiting <https://lists.southernct.edu/mailman/listinfo/families> or simply reply to this email.

