Technology Committee (TC)

Minutes
9/21/22

Zoom Meeting

Tech Committee Members: Hossin, Shafaeat; Knipe, Robert; Savelli, Melanie; Toskin, Katarzyna; Macur, Douglas (Chair)

12:10pm

CONTINUING BUSINESS:

1. Student Opinion Survey Completion Incentives
    a. Office of Assessment & Planning has been identified as the source of data regarding student response survey response rates.
        i. Chair to reach out to that office for data.

2. Technology Issues Affecting Faculty
    a. Team discussed potential prioritization issues inherent in the way IT deals with tickets at the start of the semester as a major pain point with faculty.
        i. Methods for potential remedies to the IT backlog at the start of the semester were discussed.
    b. Team discussed probable bottleneck issues that IT deals with at the start of a semester and how those might be alleviated to help IT focus on high priority tickets.
        i. The possibility was discussed of creating student facing IT kiosks at the start of the semesters to help with simple issues to allow IT to focus on more difficulty issues.
    c. Team discussed the issues faculty are confronting with Blackboard.
        i. Eliminating potential single points of failure in the administration of the Blackboard platform.

3. Faculty Data Privacy Concerns
    a. Team discussed what EULA are most important to be scrutinized for data privacy concerns.
        i. The following were identified:
            1. Blackboard
            2. Kaltura

Adjourned 2:00pm

Respectfully Submitted,
Douglas Macur, Chair