

Rizza, Salvatore A.

From: Rizza, Salvatore A.
Sent: Thursday, August 26, 2021 5:30 PM
To: families@lists.southernct.edu
Subject: Parent/Family Update: Happy First Day of Classes!

Dear Parents and Families,

Happy First Day of classes!!

The fall 2021 is now underway and this week is filled with events and programs.

This email contains a great deal of information and I hope you'll take the time to read through it.

This email includes:

1. Message from the Director of Orientation, Transition & Family Engagement
2. Resources and Information
3. Week of Welcome Events
4. COVID Safety
5. Academic Advising for Fall 2021
6. Buley Library Hours
7. Technology Resources for Students

Message from the Director of Orientation, Transition & Family Engagement

Dear Parents and Families!

We are so excited to see your students back on campus! Even though the hurricane shifted our plans, we pivoted quickly and had two incredible move-in days and New Owl Welcome program for our first-year students, new transfers and sophomores. And today, we kicked off the Week of Welcome. Below are just a few photos of students enjoying themselves in the Academic Quad. Below, you'll see the email that all students received regarding today's Week of Welcome events. They'll receive an email like this every day which is filled with different opportunities for ALL students to engage in their college experience. The full list of program can be found here (<https://go.southernct.edu/wow/fall/>). Encourage your students to attend as many events as possible!

As the semester gets underway, students are sure to start to experience successes and, of course, will be faced with challenges. Making new friends, achieving academic goals, joining new organizations and learning new concepts are just a few of the ways students will find success. They'll also be challenged by rigorous courses, may find it difficult to connect socially, or struggle in choosing their majors and this could be true for all students from first-years to seniors. And we are here to help. When your students share their concerns, encourage them to seek guidance. Whether they drop in to a professor's office hours, make an appointment with an advisor, talk to their Resident Advisor or stop in to one of the many offices offering a myriad of services and support, we are happy to assist. Below is a list of resources that are available to all students.

And please know that if you have concerns about your students or how to best advise them, our office is here. Contact us via email or call us at 203 392 5189, Monday through Friday 8:30am to 4:30pm.

We are looking forward to a fantastic semester!

Sincerely,

Sal Rizza

Director of Orientation, Transition & Family Engagement







Resources and Information

Please also consider the following resources:

- [Parent and Family Website](#)- over the course of the next year this site will continue to be developed.
- [Parent and Family Orientation Website](#)- this is where you will find information regarding the Virtual Summer Series as well as (new) the [New Student Orientation Bluebook](#). We distribute this to all students that attend orientation. We've modified it slightly for Parents and Families.
- Contact us! If you would like to talk to someone in our office, feel free to call us at 203 392 5189 (Monday-Friday, 8:30- 4:30) or email us at orientation@southernct.edu . We may not have all the answers but we will do our best to connect you with the areas that do.

Resources

We would also like to provide a number of links which have really good information that answers many of the questions you may have.

Helpful Links- <https://inside.southernct.edu/parent-family/helpful-links> , these are a number of helpful links that we have gathered specifically for parents/families that will be helpful now and in the future.

Resources- <https://inside.southernct.edu/inside-southern>, these is another general page filled with links that may be helpful!

Reopening <https://inside.southernct.edu/reopening>, this provides information on the reopening of campus for the fall semester.

Residence Life- <https://inside.southernct.edu/residence-life>, with so many questions regarding residence life, this may be a great place to find information!

Advising- <https://inside.southernct.edu/advising>, information regarding academic advising.

Below are emails all students have received recently.

Week of Welcome Events



Hello SCSU!

The Week of Welcome is a series of events designed to help students connect to the campus, meet their peers, and have some fun. WOW events are open to all students and are free of charge to attend. Below you will find a list of the events being offered today.

We look forward to seeing you at the events!

Win a \$250 Bookstore Gift and Receive Free Stuff!

Attend Week of Welcome events to earn prizes and be eligible to win a \$250.00 Barnes and Noble Gift Card!

Prize Levels

1. Attend 5 Programs – Earn a free coffee or hot chocolate from Dunkin’ Donuts.
2. Attend 8 Programs – Earn SCSU gear plus the prize from A.
3. Attend 12 Programs – Win the prizes from A & B, plus be entered to win a \$250.00 Barnes and Noble Gift Card.

How to Record Your Attendance

Attendance for WOW events will be tracked through OwlConnect.

1. Attend WOW program.
2. Fill out the [WOW Event Feedback Form after the event](#).

How to Claim Prizes

All students who meet the prize level requirements will receive an email from the Office of Student Involvement and Leadership Development following the Week of Welcome to come and claim their prizes. Prize pick-up will be available until Friday, September 17th in the Office of Student Involvement and Leadership Development, ASC 212.

Bus Trip Sign-Up!

SCSU VS CCSU Football Bus Trip

Friday, September 3rd

5:00pm Leave Campus - 7:00pm Kickoff

Want to cheer on the Owls as they take on CCSU? Sign up for our FREE football bus trip! Southern will take on Central on Friday, September 3rd at 7pm. The bus will leave from Hickerson Hall at 5:00pm. The trip is open to the first 80 students to sign up. Reserve your spot by RSVPing to the event on OwlConnect by clicking [HERE](#). All trip participants will receive game tickets, snacks and a free SCSU shirt! We will see you on the bus! *Please note, if you sign up for the trip and do not attend without notice of cancellation, you will be subject to a \$10.00 fee.

Today's Events!

Thursday, August 26

On-Going Event

Reopening: A Photovoice Project

Lang House Porch

They say a picture is worth a thousand words - here is a chance to tell your story. The theme of this photovoice project is Reopening. Submit one picture of an image that captures the meaning of this theme for you during these first few days of the semester. The only rule is that your photo cannot have any identifiable faces - no selfies or portraits! Submit your photo by 5pm on Tuesday August 8/31 via email

to socialwork@southernct.edu then join us for an outdoor reception on the porch of the Department of Social Work building (Lang House 101 Farnham Ave) on Wednesday, September 1st, from 12:30-1:30 pm to view all the photos and meet the other artists!

On-Going Event

Buley Library Daily Trivia

Weekdays (Excludes Saturday and Sunday)

You can find Buley Library's daily trivia question in the Learning Commons in the front of the library. Answer the question correctly and be entered to win prizes! Contact: Lisa Bier bierl1@southernct.edu (203)392-5131.

On-Going Event

Aloha to the Fall Semester

Adanti Student Center, Room 325

Stop by and visit the staff of the Adanti Student Center in ASC Room 325 to enter your name in a drawing for some cool prizes!

On-Going Event

Buley Library Photo Scavenger Hunt

Upload pictures of the library to win a gift card to the bookstore. One prize per day. (You can enter every day but can only win once.) Special prizes for funniest and most

creative. <https://southernct.libwizard.com/f/BuleyPix> Contact: Lisa Bier bierl1@southernct.edu (203) 392-5131

8am
Donuts with the Dean
Engleman Rotunda
Grab a donut and a coffee and say hello to the Dean of Student Affairs, Dr. Jules Tetreault! We will point you in the right direction to class. All you have to do is enjoy the donuts. We will see you there!

10am
Birdseye View: Current Student Tours
Buley 336
Navigating campus could be challenging whether it is your first or final semester. Stop by the office any day during the Week of Welcome at 10am or 1pm and an Orientation Ambassador will show you around campus, highlight resources and offer some tips for finding your way easily.

10am-12pm
SCSU IT Picture Scavenger Hunt
Help Desk - 1st Floor of the Buley Library
The Picture Scavenger Hunt hosted by the IT department will focus on having participating students take pictures of items that will get them familiar with tech resources and their campus surroundings. Students can participate in the Picture Scavenger Hunt and/or they can visit the IT WOW Table where they can ask a question, get a fact, and receive a t-shirt.

10am-4pm
Get to Know the Office of STEM and Innovation and Leadership
JE Breezeway
STEM students and students interested in STEM industries can stop by The Office of STEM Innovation and Leadership to grab a treat, and be entered into a giveaway to win prizes from our department and bookstore gift cards!

12pm-2pm
Food Trucks and Free Tag Sale
Academic Quad
Start your semester off on a sweet note and join us for Insomnia Cookies, Donut Crazy, cupcakes and free swag.

1pm
Birdseye View: Current Student Tours
Buley 336
Navigating campus could be challenging whether it is your first or final semester. Stop by the office any day during the Week of Welcome at 10am or 1pm and an Orientation Ambassador will show you around campus, highlight resources and offer some tips for finding your way easily.

1pm-3pm
Professors are People Too
Academic Quad
Join the First-Year Experience and College of Arts & Sciences for some fun with faculty on the Academic Quad! Engage in a lawn game or other fun activity with professors and Deans or just mingle and chat. Sometimes they tell you in high school that college professors don't care -- but here at Southern, that is not true! We look forward to celebrating your first week of college with you!

1:30pm-4pm
Make a Mini-Book or Zine

Buley 118

Make a mini-book or zine...then fold, print, & share. No experience necessary! We have typewriters and all supplies including collage materials, rubber stamps, etc. Refreshments provided. Sponsored by the Artists' Book Collection at Buley Library.

2pm-4pm

Frisbee Throwing Competition with The Mighty Hucks

Academic Quad

Come test your disc-throwing ability for a chance to win prizes and learn more about Southern's Division 1 Ultimate Frisbee Club! If you can successfully throw a disc through one of our targets, then you might just be the next Mighty Huck!

2pm-4pm

Drop-In Academic Advising

Academic Quad

Have a quick question about your schedule, major or something academic-related? Our AAC Advisors from the Department of Academic Advising are eager to help! Stop by our table in front of Buley Library for advising help!

3pm-4pm

Tic Tock on the Clock

Buley 303

Learn how to effectively manage your time in college! Our staff will introduce you to various time management strategies that will help you make the most of the semester!

3pm

Very Short Library Tours

Buley Library

Take a very quick tour of the library and learn how to navigate the website. Meet next to the check-out desk in the front of the library. Contact: Lisa Bier bierl1@southernct.edu (203) 392-5131

4pm-5pm

Meet Your Owl's Women's Soccer Team

Moore Fieldhouse

Please join your Southern Owls Women's Soccer team for pizza and snacks from 4pm-5pm in front of Moore Fieldhouse on Thursday, August 26th!

4:30pm-7:30pm

Grab a Slice with SGPS!

Academic Quad

Nothing starts a class better than having a little of what New Haven is known for! Swing by the Buley Library Patio and grab a slice of pizza with the School of Graduate and Professional Studies (SGPS)! This is a great way to get to know your graduate school staff and grab a bite. Show your graduate student ID and get a free slice of pizza!

4:30pm-7:30pm

Caffeine with the Dean!

Academic Quad

Need a little boost for the start of the semester? Stop by the Buley Library Patio and grab a cup of joe with Dr. Manohar Singh, Dean of the School of Graduate and Professional Studies (SGPS). The SGPS would love to welcome you to the start of the semester. Stop by and sip with us!

5pm-7pm

Get Psyched! Picnic Dinner for Psych Students

Behind Engleman Hall (near the pond)

Join Psychology Club, Psi Chi, and the Psychology Department for a picnic style dinner and outdoor games. Get to know your peers and professors from the department and learn.

6pm-7pm

Virtual Vision Boarding

Access Event [HERE](#)

Join us for an event to help visualize your goals/ what you want to accomplish for the Fall Semester.

8pm-10pm

BINGO

ASC Ballroom

You've probably heard about BINGO. Maybe you've already attended one of our BINGO nights, but WOW BINGO will be the ultimate BINGO experience. Come and play for your chance at thousands of dollars in prizes! We will see you there!

From the Vice President of Student Affairs

COVID Safety

Hello, Southern students! The new year is upon us and we have a few things we want to be sure you know as you return to campus.

Masks are required indoors at all times (except when eating or drinking). There will be outdoor events and activities that also require masks to participate.

Distance is encouraged when possible.

Vaccines are required. If you haven't [uploaded your vaccine card](#) or requested an exemption, you need to do so immediately.

For more information on COVID protocols and our return to campus, please visit the [SCSU Reopening website](#).

Can't wait to see you this week!

Tracy Tyree

Vice President for Student Affairs

From The Department of Advising

Hello Southern Students,

We hope you had a relaxing and safe summer! As the fall 2021 semester approaches, we'd like to share some information regarding academic advising and the services we offer that can aid in your success!

WHO IS MY ASSIGNED ADVISOR?

Every Southern student has an assigned academic advisor. Advisor assignments are based on several factors, including whether you're a first-semester student (freshman) and/or have a declared major. To learn more about your

assigned academic advisor and other advising services, visit our ["Who Are My Advisors?"](#) page on the Academic Advising website.

ACADEMIC ADVISING CENTERS (AACs) & AAC ADVISORS

In addition to the support you'll receive from your assigned advisor, the Department of Academic Advising offers a full range of services through our Academic Advising Centers (AACs), including but not limited to support for students who are experiencing challenges that are impacting their academic success, struggling in current major(s) and/or exploring majors, and who need help navigating University curriculum, policy and/or procedure. To learn more about the AACs, our AAC Advisors and the services they offer, please visit our ["Academic Advising Centers"](#) page.

MEETING WITH AN AAC ADVISOR

If you'd like to meet with an AAC Advisor for any of the reasons mentioned above, our team is here and ready to support you! We will be offering continued support through [same-day advising meetings](#) or [scheduled appointments](#). For more information, visit our ["Meet with an AAC Advisor"](#) page.

ADD/DROP ADVISING SUPPORT (8/26 - 9/1)

If you need advising support during the add/drop period (8/26 - 9/1), we will have several AAC Advisors on-call at tables in front of Buley Library (MWF 11-1 and TR 2-4) and available for [same-day advising meetings](#). This ensures that our advising team is available to help you with your add/drop needs without you needing to book an appointment days in advance!

IMPORTANT: *First-year students (freshmen) in their first semester are REQUIRED to connect with an advisor to add/drop a course(s).*

We're so excited to get the semester started! If you have questions or concerns that aren't addressed by visiting our website, don't hesitate to [contact us via email, live chat or phone!](#)

Best Wishes,
The Department of Academic Advising

From the Director of Buley Library



Fall Semester Hours

Check Out Desk

(Excluding holidays, including Final Exams – Aug. 26 – Dec 15)

Mon.–Thurs. 8 am – 11 pm

Fri. 8 am – 4:30 pm

Sat. 9 am – 5 pm

Sun. 3 pm – 11 pm

The building opens 30 minutes prior to listed time.

Desk/Chat

Mon.—Thurs. 8:30 am – 8 pm

Fri. 8:30 am – 4:30 pm

Sat. 12 noon – 5 pm

Sun. 3 pm – 8 pm

Holidays:

Labor Day Weekend

Fri., Sept. 3 – 8 am – 4:30 pm (regular hours)

Sat., Sept. 4 – Mon., Sept. 6 – Closed

Resume Fall Semester Hours Tues., Sept. 7

Thanksgiving Weekend

Wed., Nov. 24 – 8 am – 4:30 pm (or earlier if decided upon by administration)

Thurs., Nov. 25 – Sun., Nov. 28 – Closed

Resume Fall Semester Hours Mon., Nov. 29

Winter Semester Break

(Excluding holidays – Dec. 16, 2021 – Jan 18, 2022)

Mon. – Fri. – 8 am – 4:30 pm

Sat. & Sun. Closed

Closed Christmas Day & New Year's Day

Martin Luther King, Jr. Weekend

Fri., Jan. 14 – 8 am – 4:30 pm (regular hours)

Sat., Jan. 15 – Mon., Jan. 17 – Closed

Start Spring Hours Tues., Jan. 18

Dr. Clara Ada Ogbaa

Director, Hilton C. Buley Library

Southern Connecticut State University

New Haven, CT. 06515

(203) 392-5760 (phone); (203)392-5740 (fax)

ogbaac1@southernct.edu (email)

Owls,

We are excited to have you join us this semester! Please take a moment to review this list of some of our popular technology offerings, online services, and resources. We think this info will be helpful on your path to success!

To make it easier to find what you're looking for, here is a numbered list of the topics that are covered in this email:

1. IT Help Desk Summer Hours
2. SCSU Account Password Reset
3. MFA (Multi-Factor Authentication)
4. MySCSU (My Apps)
5. Campus WiFi
6. Email on Your Phone
7. Microsoft Teams
8. Cisco Webex
9. Blackboard Learn 9 and Collaborate Ultra
10. Apporto Virtual Applications - Remote Access to Software
11. SCSU Mobile App
12. Free and Discounted Software
13. Sanitizing shared workstations
14. Week of Welcome, Fall 2021

1. IT Help Desk Summer Hours

The IT Help Desk is here to help if you need assistance with your computer, SouthernCT.edu account, Microsoft Teams, Microsoft OneDrive, Blackboard Learn 9, and more!

Call: 203-392-5123 (Available 24/7)

Email: HelpDesk@SouthernCT.edu

Chat: <https://helpdesk.southernct.edu/>

Walk-in Support:

Buley Library 1st Floor

- Monday – Thursday: 8:00 am - 9:00 pm
- Friday: 8:00 am - 4:30 pm
- Saturday: 9:00 am - 5:00 pm

Reference the [Buley Library Hours/Calendar](#) for updated hours of operation. Walk-In support hours are limited to the building hours of operation.

By Appointment: Buley Library 4th Floor

2. SCSU Account Password Reset

Passwords should always be reset before the expiration date. If you become locked out of your computer due to an expired or forgotten password, the computer will need to be connected with the network on-campus to resolve the issue. After your password is reset, ensure you can login to your email, Teams, OneDrive, and any other resources you may use after you reset your password.

For more information and tutorials on resetting your password, see our [IT Help Desk article](#).

3. MFA (Multi-Factor Authentication)

This enhanced security feature relies on two forms of authentication: Your password and your phone or mobile device. This two-step verification model is an effective measure in protecting your account from malicious

hackers. For more information and tutorials on setting up or managing your MFA settings, please check out our [IT Help Desk article](#).

4. MySCSU (My Apps)

MySCSU is where you can access Banner Web, Email, Blackboard Learn 9, Microsoft Teams, Word Online, and much more! Use any web browser to visit <http://login.southernct.edu/>, then use your full SouthernCT.edu email address and password to login. [Learn more here](#).

These video tutorials will show you how to access the some of the commonly used services, as well as the main portal itself:

- [MyApps Portal](#)
- [Outlook Web app \(OWA\)](#)
- [Teams](#)
- [OneDrive](#)

5. Campus WiFi

Eduroam is the official wireless network for your personal devices (cell phone, laptop, etc.). As a global federation, the “eduroam” network will provide you wireless access at [any participating institution](#). There are over 50 different participating locations in the New England area and almost 1,000 participating locations in the United States.

To get connected, simply join the eduroam wireless network with your full SouthernCT.edu email address and password. More info can be found on our [Help Desk site](#).

6. Email on Your Phone

To add your SouthernCT.edu email account to your smartphone or tablet, see our tutorials below:

- Apple iOS [VIDEO PDF](#)
- Android [VIDEO PDF](#)

For further information and training resources on SCSU email, visit our [IT Help Desk article](#).

7. Microsoft Teams

Microsoft Teams provides students with a variety of tools for collaborating, communicating, and learning. Your customizable space includes features such as individual instant-messaging, group chat, video or audio calls, screen sharing, file sharing, scheduling voice/video meetings, and more! Access it through MySCSU or install it as a desktop application or smartphone app.

If your professor sends you a link to join a Teams Meeting, click on “Join Microsoft Teams Meeting” in your meeting invite to be taken to a page where you can choose to either join on the web or download the desktop app. If you already have the Teams app, the meeting will open there automatically.

The linked video instructions below will show how to access either version of Teams, as well as how to explore the many features Teams has to offer. Learn about using Microsoft Teams on our [Help Desk site](#) or try an [interactive demo](#)!

- [Windows Install](#)
- [Mac Install](#)
- [iOS install](#)
- [Android Install](#)
- [Web Access](#)
- [Chat Feature](#)
- [Call Feature](#)
- [Screen Sharing Feature](#)
- [Creating & Receiving Meeting Invitation](#)

8. Cisco Webex

Cisco Webex is a video and voice meeting platform that includes text chat, screen sharing, annotations, and more. If your professor sends you a Cisco Webex Meeting invitation, click on the “Join” link and choose to either join on the web or download the desktop app. You do not need to have a Webex account to join a Webex meeting.

Step by step instructions on how to join from different devices can be found on the [Webex website](#).

9. Blackboard Learn 9 and Collaborate Ultra

Blackboard Learn 9 is SCSU’s Learning Management System (LMS). You will use Blackboard Learn 9 to access and participate in certain courses, complete assessments, engage in discussions, join Collaborate sessions, view your assignment grades, and more. To check out some helpful walkthroughs, please log into Blackboard Learn 9 (through [MySCSU](#)) and click the "Tutorials" tab.

Blackboard Collaborate Ultra is a synchronous communication and video conferencing solution that is integrated with Blackboard Learn 9 without the needing to install any additional software. Browse through [Blackboard’s “Get Started” article](#) for more information on Collaborate Ultra and how to use it

10. Apporto Virtual Applications - Remote Access to Software

Apporto allows students, faculty, and staff to remotely access select applications, using a web browser, that are normally only available on campus lab and classroom computers. This software includes, but is not limited to:

- IBM SPSS
- ArcGIS
- MS Office
- Studio One 5
- Octave

For further information and tutorials, see [Apporto Virtual Applications](#).

11. SCSU Mobile App

The official mobile app for Southern Connecticut State University puts many popular services at your fingertips. [Learn more here](#).

12. Free and Discounted Software

The Microsoft Office Suite (Word, PowerPoint, Excel) can be downloaded on up to 5 computers for free by logging into Office.com with your SouthernCT.edu email and password and then clicking on “Install Office”. Other software packages like Windows 10 for Education and Sticky Password (password manager tool) are available at a reduced price by creating an account with [OnTheHub](#).

13. Sanitizing shared workstations

To ensure that each computer is sanitized in between multiple uses during the day, please grab a cleaning wipe and:

- Wipe down the keyboard, mouse, and tabletop.
- Do not use wipes on computer screens.
- Do not allow excess liquid to drip into open connection areas such as USB ports.
- Allow the surface to dry before using.

14. Week of Welcome, Fall 2021

IT has prizes you can win during the Week of Welcome. The Picture Scavenger Hunt hosted by the IT department will focus on having participating students take pictures of items that will get them familiar with tech resources and their campus surroundings. Students can participate in the Picture Scavenger Hunt and/or they can visit the IT WOW Table (At the IT Help Desk in Buley First floor) where they can find an IT fact sheet and receive an SCSU T-Shirt.

Thanks for reading!

You were subscribed to this listserv as your email is listed in your student's profile based on their initial application to Southern.

The emails you will receive will include the information we send to your students, additional strategies specifically designed for parents/families and how they can best support their students and general information regarding the university.

As we will be intentional on the information we send, we will try not to "flood" your inbox and be very strategic on sending the most pertinent information.

We also invite you to join our Parent/Family Facebook Group, <https://www.facebook.com/groups/scsuparents/>.

However, if you prefer not to receive future emails, please unsubscribe by visiting <https://lists.southernct.edu/mailman/listinfo/families> or simply reply to this email.
