

From: [Rizza, Salvatore A.](mailto:Rizza_Salvatore_A)
To: families@lists.southernct.edu
Subject: Parent/Family Update: : January 25, 2021 II New Semester Begins!
Date: Monday, January 25, 2021 4:06:59 PM
Attachments: [image002.png](#)

Dear Parents and Families,

This email contains a great deal of information that has already been sent to students. Below is the content included in this email:

1. Message from Orientation, Transition & Family Engagement
2. Message from the Dean of Student Affairs
3. Week of Welcome Information
4. Buley Library Hours
5. Academic Advising Information
6. Technology Resources for Students
7. Important Spring Dates
8. Information Regarding the Bookstore

Message from Orientation, Transition & Family Engagement

Tomorrow will be the first day of classes of the Spring 2021 semester. Over the past few days, the university has sent several very important emails to students most of which are captured below. In addition to these emails, please note these websites which could be very helpful:

Reopening- <https://inside.southernct.edu/reopening> - here you can find a plethora of information regarding how the university is operating during this incredibly challenging time as well as an archive of emails sent to students under "Announcements."

Residence Life- <https://inside.southernct.edu/residence-life> - with so many Residence Life related questions, consider visiting this site often. You can also find a "Communication Archive" with emails sent from the Office of Residence Life to residential students.

Orientation, Transition & Family Engagement- <https://inside.southernct.edu/parent-family/helpful-links> - this is the list of helpful links. You will also find an archive of all emails sent to this listserv!

We know you are all invested in the success of your students and understand the importance in having a great start. Please encourage your students to check their email, their online classes in Blackboard, and if they need support in developing a plan, visit <https://inside.southernct.edu/academic-success-center/academic-success-coaching> to consider meeting with an Academic Coach.

Lastly, this is a reminder that we ask that if you have questions for specific offices or departments to ask your students to reach out to that office directly. While we will do our best to monitor the Parent/Family Facebook page, it is challenging to maintain such an active forum and we may not respond in a timely manner.

If I could be of service, please let me know.

Sincerely,

Sal Rizza
Southern Connecticut State University
Director of Orientation, Transition & Family Engagement
Phone: (203) 392-5189
NODA Region IX Regional Coordinator

Message from the Dean of Students

Welcome back, Students!

Here's a brief reminder of what's open when on campus, and what's available virtually, until on-ground classes and services start up on Feb. 1:

- For commuter students who need an alternative learning environment next week for virtual classes, the **Adanti Student Center's computer labs and meeting spaces** will be open, following all COVID-19 health protocols, 7 a.m. to 4:30 p.m. Monday to Friday and 10:45 a.m. to 3:15 p.m. Saturday (closed Sunday).
- The **University Bookstore**, on the lower level of the student center, will be open 9 a.m. to 4 p.m. Monday to Friday next week and 11 a.m. to 3 p.m. on Saturday (the last day to return fall rentals).
- All other campus programs and services will be offered virtually during the week of Jan. 26. Offices such as **Residence Life, Student Accounts, Financial Aid and Scholarships, the Registrar and University Card Office**, which students typically frequent at the beginning of the semester will be available through online services, including Live Chat, at www.southernct.edu (Please don't visit campus offices for assistance before Feb. 1, as they will not be open).
- Additionally, all the areas that support your learning, including **Buley Library, the Disability Resource Center, the Academic Success Center and Counseling Services**, will also be available virtually only.
- The traditional **Week of Welcome (WOW)**, will offer virtual programs throughout the week – you'll find the schedule at: <https://owlconnect.southernct.edu/organization/wow>. This is a great opportunity to reconnect with old friends and make some new ones!
- Take-out food service for residential students only is available in **Connecticut Hall** – opening hours can be viewed [here](#).

Please visit our [Reopening 2021 website](#) for more information about the start of the spring semester. If you have additional questions, you can submit them [here](#). For questions about the coronavirus or our health and safety protocols, please reach out to the COVID coordinator at covid-19coordinator@southernct.edu and we will respond to you as quickly as possible.

We look forward to welcoming you to campus for a safe, productive, and enjoyable spring semester!

Sincerely,

Week of Welcome



Visit the WOW site by clicking [HERE!](#)

Buley Library Hours for the Spring

Please see below Buley Library Hours for the Spring Semester:



Buley Library Spring Semester Hours

(Building hours: Feb. 1 – May 16; Excluding holidays)

Mon. – Thurs.: 8 am – 10 pm

Fri.: 8 am – 4:30 pm

Sat.: 9 am – 5pm

Sun.: 3 pm – 10 pm

First week of Classes

Mon. Jan. 25 - Sun. Jan. 31: Remote only

Presidents Day Weekend

Fri., Feb. 12 – Mon., Feb. 15: Closed

Resume Spring Semester Hours Tues., Feb. 16

Days of Reflection

Fri., Apr. 2 – Sun., Apr. 4: Closed

Resume Spring Semester Hours Mon., Apr. 5

Interession Break

(May 17- May 31; Excluding Memorial Day)

Mon. – Fri.: 8 am – 4:30 pm

Sat. & Sun.: Closed

Memorial Day

Mon., May 25: Closed

Academic Advising Centers (AACs) Spring 2021

Hello Southern Students,

Welcome to 2021! As we approach the start of the spring semester, we'd like to share some information regarding academic advising and the services we offer that can aid in your success!

WHO IS MY ASSIGNED ADVISOR?

Every Southern student has an assigned academic advisor. Advisor assignments are based on several factors, including whether or not you're a first-semester student (freshman) and/or have a declared major. To learn more about your assigned academic advisor and how to contact them, visit our ["Who is My Assigned Advisor?"](#) page on the Academic Advising website.

ACADEMIC ADVISING CENTERS (AACs) & AAC ADVISORS

In addition to the support you'll receive from your assigned advisor, the Department of Academic Advising offers a full range of services through our Academic Advising Centers (AACs), including but not limited to support for students who are experiencing challenges that are impacting their academic success, struggling in current major(s) and/or exploring majors, and who need help navigating University curriculum, policy and/or procedure. To learn more about the AACs, our AAC Advisors and the services they offer, please visit our ["Academic Advising Centers"](#) page on the Academic Advising website.

MEETING WITH AN AAC ADVISOR

If you'd like to meet with an AAC Advisor for any of the reasons mentioned above, our team is here and ready to support you! We will be offering continued support through scheduled appointments or same-day advising meetings with enhanced remote/online meeting options to ensure safety and a

personalized advising experience. We will not be accepting in-person drop-ins during the Spring 2021 semester. For more information, visit our "[Meet with an AAC Advisor](#)" page on the Academic Advising website.

ADD/DROP ADVISING SUPPORT (1/26 - 2/1)

If you need advising support during the add/drop period(1/26 - 2/1), we will have several AAC Advisors on-call and available for same-day advising meetings. This ensures that our advising team is available to help you with your add/drop needs without you needing to book an appointment days in advance! To schedule a same-day advising meeting, visit our "[Meet with an AAC Advisor](#)" page on the Academic Advising website.

IMPORTANT: *First-year students (freshmen) in their first semester are REQUIRED to connect with an advisor to add/drop a course(s). Visit our "[Meet with an AAC Advisor](#)" page to register for a same-day advising meeting.*

We understand that these are challenging times and we're ready to take them on and support you in every way we can! If you have questions or concerns that aren't addressed by visiting our website, don't hesitate to reach [contact us via email, live chat or phone!](#)

Best Wishes,
The Department of Academic Advising

Technology Resources for Students

Owls,

We are excited to have you join us this semester! Please take a moment to review this list of some of our popular technology offerings, online services, and resources. We think this info will be helpful on your path to success!

To make it easier to find what you're looking for, here is a numbered list of the topics that are covered in this email:

1. IT Help Desk Support
2. MySCSU (My Apps)
3. Email on Your Phone
4. Campus WiFi
5. Microsoft Teams
6. Cisco Webex
7. Blackboard Learn 9 and Collaborate Ultra
8. Live Training and Q&A
9. SCSU Mobile App
10. Free and Discounted Software
11. Computer Loans
12. HyFlex Classrooms
13. Sanitizing Workstations
14. Apporto - Remote Access to Software
15. Adobe Creative Cloud
16. Adanti Student Center Computer Lab and Study Rooms

1. IT Help Desk Support

The IT Help Desk is here to help if you need assistance with your SouthernCT.edu account, Microsoft Teams, Microsoft OneDrive, Blackboard Learn 9, and more!

Call: (203) 392-5123 (Available 24/7)

Email: HelpDesk@southernCT.edu

Chat: <https://HelpDesk.southernct.edu/>

Walk-in Support: Buley Library 1st Floor

- Monday – Thursday: 8:00 am - 9:00 pm
- Friday: 8:00 am - 4:30 pm
- Saturday: 9:00 am - 5:00 pm

By Appointment: Buley Library 4th Floor

Reference the [Buley Library Hours/Calendar](#) for updated hours of operation. Walk-In support hours are limited to the building hours of operation.

2. MySCSU (My Apps)

MySCSU is where you can access Banner Web, Email, Blackboard Learn 9, Microsoft Teams, Word Online, and much more! Use any web browser to visit login.southernct.edu and then use your full SouthernCT.edu email address and password to login. [Learn more here.](#)

3. Email on Your Phone

To add your SouthernCT.edu email account to your smartphone or tablet, follow our [Apple iOS](#) and [Android](#) tutorials. If you need assistance, please reach out to the [IT Help Desk](#) and we'll help get you connected!

4. Campus WiFi

Eduroam is the official wireless network for your personal devices (cell phone, laptop, etc.). As a global federation, the "eduroam" network will provide you wireless access at [any participating institution](#). There are over 50 different participating locations in the New England area and almost 1,000 participating locations in the United States.

To get connected, simply join the eduroam wireless network with your full SouthernCT.edu email address and password. More info can be found on our [Help Desk site](#).

5. Microsoft Teams

Microsoft Teams provides students with a variety of tools for collaborating, communicating, and learning. Your customizable space includes features such as individual instant-messaging, group chat, video or audio calls, screen sharing, file sharing, scheduling voice/video meetings, and more! Access it through [MySCSU](#) or install it as a desktop application or smartphone app.

If your professor sends you a link to join a Teams Meeting, click on "Join Microsoft Teams Meeting" in your meeting invite to be taken to a page where you can choose to either join on the web or download the desktop app. If you already have the Teams app, the meeting will open there automatically.

Check out our [Help Desk article](#) for more information.

6. Cisco Webex

Cisco Webex is a video and voice meeting platform that includes text chat, screen sharing, annotations, and more. If your professor sends you a Cisco Webex Meeting invitation, click on the "Join" link and choose to either join on the web or download the desktop app. You do not need to have a Webex account to join a Webex meeting.

Step by step instructions on how to join from different devices can be found on the [Webex website](#).

7. Blackboard Learn 9 and Collaborate Ultra

Blackboard Learn 9 is SCSU's Learning Management System (LMS). You will use Blackboard Learn 9 to access and participate in certain courses, complete assessments, engage in discussions, join Collaborate sessions, view your assignment grades, and more. To check out some helpful walkthroughs, please log into Blackboard Learn 9 (through [MySCSU](#)) and click the "Tutorials" tab.

Blackboard Collaborate Ultra is a synchronous communication and video conferencing solution that is integrated with Blackboard Learn 9 without the need to install any additional software. Browse through [Blackboard's "Get Started" article](#) for more information on Collaborate Ultra and how to use it.

8. Live Training and Q&A

We understand that some learners prefer to attend live training sessions instead of reading articles or watching recordings. We've got you! Here are some live training sessions that are being offered this week for students, faculty, and staff. We will continue to have scheduled training sessions throughout the semester. Keep an eye on your email for more options as they become available!

Microsoft Teams

- When: Monday, January 25, 12:00 pm - 1:00 pm
- [Click here to join](#)

Cisco Webex

- When: Tuesday, January 26, 12:00 pm - 1:00 pm
- [Click here to join](#)

Blackboard Learn 9

- When: Wednesday, January 27, 10:30 am - 11:30 am
- [Click here to join](#)

Apporto Virtual Applications

- When: Thursday, January 28, 12:00 pm - 12:30 pm
- [Click here to join](#)

9. SCSU Mobile App

The official mobile app for Southern Connecticut State University puts many popular services at your fingertips. [Learn more here.](#)

10. Free and Discounted Software

The Microsoft Office Suite (Word, PowerPoint, Excel) can be downloaded on up to 5 computers for free by logging into [Office.com](#) with your SouthernCT.edu email and password and then clicking on "Install Office". Other software packages like Windows 10 for Education and Sticky Password (password manager tool) are available at a reduced price by creating an account with [OnTheHub](#).

11. Computer Loans

If you are in need of a computer to complete your studies at SCSU, please review the following information. These offices are providing computer loans to those who meet the requirements for each program.

University Access Program (UAP)

- UAP has a limited supply of laptops to loan out to Southern students who are SEOP, Gear Up, or New Haven Promise scholars.
- Contact the UAP office at: (203) 392-6814 or via email at kumara3@southernct.edu
- More information at: <https://www.southernct.edu/uap>

Buley Library

- Laptops computers are available for 3 week loan period (21 days). The loan request can be renewed after the initial 3 weeks.
- Contact the Library at (203) 392-5756 or visit the Circulation Desk in the Buley Library.

Information Technology

- Desktop computers are available upon request from the SCSU IT Help Desk.
- Contact the Help Desk via (203) 392-5123 or via email at HelpDesk@southernct.edu

12. HyFlex Classrooms

We are happy to announce that SCSU successfully launched 20 HyFlex classrooms in Fall 2020 and continue to be highly scheduled Spring 2021. These spaces allow the instructor to teach from the classroom with the option for Video Conferencing (VTC) that allows students to interact remotely with the instructor and course materials. Each HyFlex classroom will have a lecture capture system with a camera and multiple presets.

To see if you're enrolled in a HyFlex class, please check your course schedule details in [BannerWeb](#). For more details regarding HyFlex classrooms, please visit: <https://inside.southernct.edu/online-learning/hyflex>.

13. Sanitizing Workstations

The IT Help Desk and the HighTech Team are equipped with adequate supplies to clean the computer labs and classroom technology regularly. To ensure that each computer is sanitized in between multiple uses during the day, please grab a cleaning wipe and:

- Wipe down the keyboard, mouse, and tabletop.
- Do not use wipes on computer screens.
- Do not allow excess liquid to drip into open connection areas such as USB ports.
- Allow the surface to dry before using.

14. Apporto - Remote Access to Software

Can't make it to campus to use specific software that you need for class? Then Apporto might be for you! Apporto provides easy access to a virtual computer desktop that will allow you to use many popular software titles remotely. Students can access Apporto through [MySCSU](#) using any current web browser on Windows 10, MacOS, iPad, or Chromebook.

OneDrive is accessible within Apporto, this allows you to safely and easily save your work. For a step-by-step tutorial, check out our [video](#) or [PDF](#).

Software currently available within Apporto:

- Adobe Creative Cloud Suite
- IBM SPSS
- ArcGIS
- MS Office
- Studio One 5
- Octave

Check out our [help desk article](#) for more information.

15. Adobe Creative Cloud

The Adobe Creative Cloud software suite is installed on all campus computers at SCSU. To use the software, you will need to sign in using your SCSU credentials. When prompted, select "Sign in with your work or school account".

If you are unable to come to campus this Spring 2021 and require access to Adobe Creative Cloud for a course you're taking at SCSU, please ask your professor to send the Help Desk an email to HelpDesk@SouthernCT.edu. We will work with you and your professor to determine the best solution. Once you are licensed with Adobe Creative Cloud, you will be able to access the full suite inside [Apporto](#).

Check out our [help desk article](#) for more information.

15. Adanti Student Center Computer Lab and Study Rooms

The ASC Computer Lab and quiet study rooms will be open Spring 2021, including January 25 – January 30. Access to Printing, Respondus, Teams, Office, Adobe, ArcGIS, SPSS, and other standard campus software will all be accessible on Macs and Windows Computers in the ASC lab.

Hours of operation for January 25 – January 31:

- Monday – Friday: 8:00 am - 4:30 pm
- Saturday: 11:00 am – 3:00 pm.
- Sunday, Jan 31: CLOSED

Normal Hours of operation:

- Monday – Thursday: 7:00 am – 10:30 pm
- Friday: 7:00 am - 7:30 pm
- Saturday: 8:00 am - 4:30 pm
- Sunday: 2:00 pm – 6:30 pm

For a list of other labs on campus, check out our [help desk page](#). Remember to wear your masks and always grab a wipe to sanitize your workstation before and after using the lab!

Thanks for reading!

SCSU IT Department
helpdesk@southernct.edu

Spring 2021 Important Dates and Deadlines

Dear Students, Faculty and Staff,

Welcome back for the spring semester at Southern! We would like to share some important dates and deadlines with you below, and as a reminder, you may also view or subscribe to the full academic calendar by visiting <https://calendar.southernct.edu/>:

Monday, January 25 th	Last day for full-time students to withdraw during 100% refund period
Tuesday, January 26 th	Spring classes begin
Monday, February 1 st	Last day for full-time students to withdraw during 90% refund period
Monday, February 1 st	Last day to add/drop classes
Monday, February 1 st	Last day for part-time students to withdraw during 100% refund period
Monday, February 8 th	Last day to withdraw during 60% refund period
Monday, February 22 nd	Last day to withdraw during 40% refund period
Monday, April 12 th	Last day to withdraw from full-term classes or the university and receive "W" grades

Southern Connecticut State University
 (Hours) Monday - Friday 8 a.m. to 4:30 p.m.
 (Tel) 203-392-5301
 (Email) Registrar@SouthernCT.edu
 (Web) OneStop.SouthernCT.edu

Information Regarding the Bookstore

[Confused about how to buy your books this semester? We can help with that!](#)

[How do I buy my books this semester?](#)

We encourage you to order your books online as soon as possible through Southern-ct.bncollege.com. Like last semester, all online orders will be shipped (there is no in-store pick up option for online orders) to aid with social distancing. **Pro-tip: this is your best option!**

[Can I buy my books in person?](#)

While the Bookstore will be open for in-person purchases, access will be extremely limited. Additionally, we will have a strict limit of no more than 40 customers at a time. Due to the delay of in-person instruction, we are adjusting our hours accordingly. We will be open as follows:

January 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat						
10	9-4	11	9-4	12	9-4	13	9-4	14	9-1	15	Closed	
17	Closed	18	9-4	19	9-4	20	9-4	21	9-4	22	23	Closed
24	Closed	25	9-4	26	9-4	27	9-4	28	9-4	29	30	11-3 Last day to return Fall Rentals
31	Closed											

February 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
	9-7	9-7	9-7	9-7	9-4 Last day for Full refund for Spring Materials	11-3
7	8	9	10	11	12	13
Closed	9-6	9-6	9-6	9-6	Closed	Closed
14	15	16	17	18	19	20
Closed	Closed	9-5	9-5	9-5	9-3	Closed

[Can I use my financial aid to buy my books?](#)

Yes! You will need to transfer excess financial aid to your Hoot Loot card 24-hours before placing your order online (or coming into the Bookstore). You can do this on the Hoot Loot website. When checking out on the website, Select "Hoot Loot" as your method of payment.

[DCF/VA/Dept of Labor, etc. pays for my books. Can I order online and have them shipped to me?](#)

Yes! At checkout, select "Bookstore Account" as your method of payment. This button should only be used for students that usually ask for a manager to ring them up when they come into the store. If you are using leftover loan money, you should select "Hoot Loot".

Thank you for your patience while we do our best to get through another COVID-19 semester.

SCSU Bookstore Staff

SM769@bncollege.com
203-392-5270
Southern-ct.bncollege.com

Resources

We would also like to provide a number of links which have really good information that answers many of the questions you may have.

Helpful Links- <https://inside.southernct.edu/parent-family/helpful-links> , these are a number of helpful links that we have gathered specifically for parents/families that will be helpful now and in the future.

Resources- <https://inside.southernct.edu/inside-southern>, these is another general page filled with links that may be helpful!

Reopening <https://inside.southernct.edu/reopening>, this provides information on the reopening of campus for the fall semester.

Residence Life- <https://inside.southernct.edu/residence-life>, with so many questions regarding residence life, this may be a great place to find information!

Advising- <https://inside.southernct.edu/advising>, information regarding academic advising.
