

Rizza, Salvatore A.

From: Rizza, Salvatore A.
Sent: Tuesday, September 1, 2020 4:59 PM
To: families@lists.southernct.edu
Subject: Parent/Family Update: : September 1st

Dear Parents and Families,

Happy September!

Now that the semester is underway, we hope that students are beginning to adjust to classes and college life this semester. As students begin to have questions, please encourage them to utilize the resources available to them, connect with their professors, reach out to their student mentors (RAs , Peer Mentors), visit the Academic Success Center (tutors, academic coaches) and if they aren't sure where to go, we will certainly help them.

In this communication you will find information regarding:

1. Parent/Family Facebook Message
2. Resources
3. Technology Resources for Students
4. Camus COVID Update including
5. This Week at Southern
6. Several communications from the University to students

Let's have a great semester!

Sincerely,

Sal

Parent/Family Facebook Message from Sal

Over 1000 parents and family members are active on the Parent/Family Facebook page. The page was initially created as a place for parents and families to connect with one another, offer support and advice to one another, and for the university to have an additional place to share information and resources. And in March when all of our lives were severely impacted by COVID 19, we used all of the tools at our disposal to connect and communicate with the university community. We found that the Facebook page was useful in helping to answer questions and provide clarity at a critical time. As the fall semester gets underway and we are getting back into rhythm, we would like to encourage parents and families to help their students utilize the many resources at the university to help answer their questions and address their concerns. While we welcome communication with parents and families on all platforms, the most effective way for our students to be supported and successful is to connect with the resources and offices at the university directly. We are happy to help guide them in doing so. Additionally, we will continue to monitor the page and respond as often as we can but we also encourage our parents and families to reach out directly to our offices. The Office of Orientation, Transition & Family Engagement is happy to help parents, families and students in finding their way. Our office can be reached at 203 392 5189, via email at orientation@southernct.edu (or rizzas1@southernct.edu) and we are located on the third floor of Buley Library.

Resources

We would also like to provide a number of links which have really good information that answers many of the questions you may have.

Helpful Links- <https://inside.southernct.edu/parent-family/helpful-links> , these are a number of helpful links that we have gathered specifically for parents/families that will be helpful now and in the future.

Resources- <https://inside.southernct.edu/inside-southern>, these is another general page filled with links that may be helpful!

Fall 2020 Reopening- <https://inside.southernct.edu/reopening>, this provides information on the reopening of campus for the fall semester.

Residence Life- <https://inside.southernct.edu/residence-life>, with so many questions regarding residence life, this may be a great place to find information!

Advising- <https://inside.southernct.edu/advising>, information regarding academic advising.

Sincerely,

Sal Rizza
Southern Connecticut State University
Director of Orientation, Transition & Family Engagement
Phone: (203) 392-5189
NODA Region IX Regional Coordinator

From the Office of Institutional Technology

Owls,

We are excited to have you join us this semester! Please take a moment to review this list of some of our popular technology offerings, online services, and resources. We think this info will be helpful on your path to success!

To make it easier to find what you're looking for, here is a numbered list of the topics that are covered in this email:

1. IT Help Desk Support
2. MySCSU (My Apps)
3. Email on Your Phone
4. Campus WiFi
5. Microsoft Teams
6. Cisco Webex
7. Blackboard Learn 9 and Collaborate Ultra
8. Live Training and Q&A

9. SCSU Mobile App
10. Free and Discounted Software
11. Computer Loans
12. HyFlex Classrooms
13. Sanitizing Workstations
14. Apporto - Remote Access to Software
15. Adobe Software

1. IT Help Desk Support

The IT Help Desk is here to help if you need assistance with your SouthernCT.edu account, Microsoft Teams, Microsoft OneDrive, Blackboard Learn 9, and more!

Call: (203) 392-5123 (Available 24/7)

Email: HelpDesk@southernCT.edu

Chat: <https://HelpDesk.southernct.edu/>

Walk-in Support: Buley Library 1st Floor

- Monday - Thursday: 7:30 am - 8:00 pm
- Friday: 7:30 am - 4:00 pm
- Saturday: 9:00 am - 5:00 pm

By Appointment: Buley Library 4th Floor

Reference the [Buley Library Hours/Calendar](#) for updated hours of operation. Walk-In support hours are limited to the building hours of operation.

2. MySCSU (My Apps)

MySCSU is where you can access Banner Web, Email, Blackboard Learn 9, Microsoft Teams, Word Online, and much more! Use any web browser to visit login.southernct.edu and then use your full SouthernCT.edu email address and password to login. [Learn more here.](#)

3. Email on Your Phone

To add your SouthernCT.edu email account to your smartphone or tablet, follow our [Apple iOS](#) and [Android](#) tutorials. If you need assistance, please reach out to the [IT Help Desk](#) and we'll help get you connected!

4. Campus WiFi

Eduroam is the official wireless network for your personal devices (cell phone, laptop, etc.). As a global federation, the "eduroam" network will provide you wireless access at [any participating institution](#). There are over 50 different participating locations in the New England area and almost 1,000 participating locations in the United States.

To get connected, simply join the eduroam wireless network with your full SouthernCT.edu email address and password. More info can be found on our [Help Desk site](#).

In addition to having wireless within our buildings, we are expanding our range outdoors! Here is list of some outdoor wireless locations:

- Academic Quad (Engleman, Buley, Earl, & Adanti Student Center)
- Jess Dow Football Field (including the concession stand area)
- The softball and baseball fields behind Engleman & Pelz
- Lyman Center (front of building)
- Residence Life Quad (Farnham, Wilkinson, & Chase)
- West Campus Quad (Hickerson, Neff, & West Campus)

5. Microsoft Teams

Microsoft Teams provides students with a variety of tools for collaborating, communicating, and learning. Your customizable space includes features such as individual instant-messaging, group chat, video or audio calls, screen sharing, file sharing, scheduling voice/video meetings, and more! Access it through [MySCSU](#) or install it as a desktop application or smartphone app.

If your professor sends you a link to join a Teams Meeting, click on “Join Microsoft Teams Meeting” in your meeting invite to be taken to a page where you can choose to either join on the web or download the desktop app. If you already have the Teams app, the meeting will open there automatically.

Check out our [Help Desk article](#) for more information.

6. Cisco Webex

Cisco Webex is a video and voice meeting platform that includes text chat, screen sharing, annotations, and more. If your professor sends you a Cisco Webex Meeting invitation, click on the “Join” link and choose to either join on the web or download the desktop app. You do not need to have a Webex account to join a Webex meeting.

Step by step instructions on how to join from different devices can be found on the [Webex website](#).

7. Blackboard Learn 9 and Collaborate Ultra

Blackboard Learn 9 is SCSU’s Learning Management System (LMS). You will use Blackboard Learn 9 to access and participate in certain courses, complete assessments, engage in discussions, join Collaborate sessions, view your assignment grades, and more. To check out some helpful walkthroughs, please log into Blackboard Learn 9 (through [MySCSU](#)) and click the "Tutorials" tab.

Blackboard Collaborate Ultra is a synchronous communication and video conferencing solution that is integrated with Blackboard Learn 9 without the needing to install any additional software. Browse through [Blackboard’s “Get Started” article](#) for more information on Collaborate Ultra and how to use it.

8. Live Training and Q&A

We understand that some learners prefer to attend live training sessions instead of reading articles or watching recordings. We’ve got you! Here are some live training sessions that are being offered this week for students, faculty, and staff. We will continue to have scheduled training sessions throughout the semester. Keep an eye on your email for more options as they become available!

Microsoft Teams

- When: Wednesday, August 26th 12:00 pm - 1:00 pm
- [Click here to join](#)

Cisco Webex

- When: Thursday, August 27th 12:00 pm - 1:00 pm
- [Click here to join](#)

Blackboard Learn 9 and Collaborate Ultra Intro

- When: Friday, August 28th 12:00 pm - 1:00 pm
- [Click here to join](#)

9. SCSU Mobile App

The official mobile app for Southern Connecticut State University puts many popular services at your fingertips. [Learn more here.](#)

10. Free and Discounted Software

The Microsoft Office Suite (Word, PowerPoint, Excel) can be downloaded on up to 5 computers for free by logging into [Office.com](#) with your SouthernCT.edu email and password and then clicking on “Install Office”. Other software packages like Windows 10 for Education and Sticky Password (password manager tool) are available at a reduced price by creating an account with [OnTheHub](#).

11. Computer Loans

If you are in need of a computer to complete your studies at SCSU, please review the following information. These offices are providing computer loans to those who meet the requirements for each program.

University Access Program (UAP) + PASS

- Laptop computers are available to students who are enrolled in the UAP or PASS program.
- Contact the UAP office at: (203) 392-6814 or UAP@SouthernCT.edu
- More information at: <https://www.southernct.edu/uap>

Disability and Resources Center (DRC)

- Laptop computers are available to students who are enrolled in the DRC program.
- Contact the DRC office at: (203) 392-6828 or DRC@SouthernCT.edu
- More information at: <https://inside.southernct.edu/drc>

Buley Library

- Laptop computers are available for a 3 week loan period (21 days).
- The loan request can be renewed after the initial 3 weeks.
- Contact the Library at (203) 392-5756 or visit the Circulation Desk in the Buley Library.

Information Technology

- Desktop computers are available upon request from the SCSU IT Help Desk.
- Contact the Help Desk at: (203) 392-5123 or HelpDesk@SouthernCT.edu

12. HyFlex Classrooms

We are happy to announce that starting with the Fall 2020 semester, SCSU will have 20 HyFlex classrooms. These spaces allow the instructor to teach from the classroom with the option for Video Teleconferencing (VTC) that allows students to interact remotely with the instructor and course materials. Each HyFlex classroom will have a lecture capture system with a camera and multiple presets.

To see if you're enrolled in a HyFlex class, please check your course schedule details in [BannerWeb](#). For more details regarding HyFlex classrooms, please visit: <https://inside.southernct.edu/online-learning/hyflex>

13. Sanitizing Workstations

The IT Help Desk and the HighTech Team are equipped with adequate supplies to clean the computer labs and classroom technology regularly. To ensure that each computer is sanitized in between multiple uses during the day, please grab a cleaning wipe and:

- Wipe down the keyboard, mouse, and tabletop.
- Do not use wipes on computer screens.
- Do not allow excess liquid to drip into open connection areas such as USB ports.
- Allow the surface to dry before using.

14. Apporto - Remote Access to Software

Can't make it to campus to use specific software that you need for class? Then Apporto might be for you! Apporto provides easy access to a virtual computer desktop that will allow you to use many popular software titles remotely. Students can access Apporto through [MySCSU](#) using any current web browser on Windows 10, MacOS, iPad, or Chromebook.

Software currently available within Apporto:

- IBM SPSS
- ArcGIS
- Octave
- Adobe Creative Cloud Suite (upon instructor request)

Check out our [help desk article](#) for more information.

15. Adobe Software

The Adobe Creative Cloud software suite is installed on all campus computers at SCSU. To use the software, you will need to sign in using your SCSU credentials. When prompted, select "Sign in with your work or school account".

If you are unable to come to campus this Fall and require access to Adobe Creative Cloud for a course you're taking at SCSU, please ask your professor to send the Help Desk an email to HelpDesk@SouthernCT.edu. We will work with you and your professor to determine the best solution.

Check out our [help desk article](#) for more information.

Thanks for reading!

SCSU IT Department
helpdesk@southernct.edu

Campus COVID Update



COVID-19 RESPONSE SCENARIOS FOR STUDENTS, FACULTY AND STAFF

It's important to know what [actions and responses](#) to take in case you have symptoms of COVID-19 infection or are exposed to someone who tests positive. While not fully comprehensive, considering situations are not always predictable, these directives offer general approaches for a variety of scenarios, such as:

- “I am a Southern student and I am experiencing symptoms consistent with the COVID-19 virus or suspect that I have been exposed to the virus. What do I do?”
- or, “I am a Southern faculty or staff member who has been informed by a student that they suspect that they have been exposed to the COVID-19 virus. What do I do?”
- or, “I am aware of a Southern colleague/student/contracted employee who has experienced symptoms or tested positive and continues to come to campus. What do I do?”

If you have any further questions or need additional clarity, contact:

- COVID-19 Coordinator: Erin Duff, MPH, covid-19coordinator@southernct.edu or (203) 392-8626
- Contact Tracing: Emily Rosenthal, MPH, LMSW, rosenthale2@southernct.edu
- Dean of Students Office, deanofstudents@southernct.edu or (203) 392-5556
- Office of Human Resources, humanresources@southernct.edu or (203) 392-5567

Remember, all members of our campus community are encouraged to ask themselves a set of [screening questions](#) before coming to campus. If you are not feeling well, please stay home and seek medical care if needed. We are all responsible for protecting our own health and the health of our community. When in doubt – sit it out.



HEALTH AND SAFETY VIDEO

We are excited to welcome students, faculty, and staff back to campus! This brief [video](#) provides an overview of the systems we have in place to protect our community's health, with information on COVID-19 testing, contact tracing, campus policies, and health services



WHAT'S THE DIFFERENCE BETWEEN QUARANTINE AND ISOLATION?

- Quarantine keeps someone who was in close contact with someone who has COVID-19 away from others.
- Isolation keeps someone who is sick or tested positive for COVID-19 without symptoms away from others, even in their own home.

[Download a flyer](#) that further explains the difference.

Learn more here about how the university engages its contact tracing and quarantine protocols when COVID-19 cases are confirmed on campus.



PPE AVAILABLE FOR COMMUTER STUDENTS

Commuter students may obtain free COVID Kits (containing five washable/reusable masks, a small bottle of hand sanitizer, and packet of disinfectant wipes) from the following locations:

Adanti Student Center Information Desk
Buley Library Circulation Desk
Wintergreen Building Information Desk



FOR MORE INFORMATION

If you have questions about any of these items, or other aspects of the University's reopening plans, you may submit them [here](#) or visit Southern's [Reopening 2020](#) website.

this week@Sout

Tuesday, September 1st

11am-2pm

Voter Registration Drive

On-Ground Event: Buley Patio

Come visit our table to grab some voting merchandise and learn why **your vote matters!** We will be providing information and resources on how to **register to vote**, important information about **absentee ballots**, some election **dates and deadlines**, **candidate information** for this year, as well as how to find your **polling location!**

12pm-1pm

ProCon's Ice Cream Social

On-Ground: Academic Quad

Join ProCon for a sweet treat! Grab your choice of pre-packaged ice cream or popsicle and learn more about ProCon!

Wednesday, September 2nd

11am-2pm

Virtual Involvement Fair

Virtual Event

<https://www.airmeet.com/e/cfe2e910-e653-11ea-be8b-1f91f1c539c7>

Getting involved is an important aspect of the college experience. Visit the virtual involvement fair to get to know our amazing clubs, organizations and campus resources.

7pm-9pm

Meet the Greeks

Virtual Event

<https://www.airmeet.com/e/9ba10220-eb9b-11ea-815c-a793d2caef7a>

Are you curious about Greek Life at Southern? Meet the Greeks will feature performances from our Greek organizations, music, fun, and most importantly, the opportunity to connect with each of Southern's fraternities and sororities. Take the first step towards going Greek! We will see you there!

Thursday, September 3rd

11am-12pm

PB&J Thursdays

On-Ground: Academic Quad

Stop by for a snack, sandwich, and drink with ProCon.

3pm-4pm

Coffee Break for Faculty and Staff Donors

On-Ground: Alumni House

Please join us for coffee and a bite as we show our appreciation for your dedication to the Southern community!

8pm-9:30pm

Girl Gang (Alpha Sigma Alpha Sorority Recruitment Event)

On-Ground: Academic Quad

Get to know the sisters of Alpha Sigma Alpha at our first recruitment event! Mix it up at our Recruitment Mixer.

Friday, September 4th

11:45am-1pm

Stuff an Animal Kit

On-Ground Event: Residence Life Quad

Come to the residence life quad and receive a gallon-sized bag filled with stuffing and an animal shell. Make your stuffed buddy and post your picture on social media and tag ProCon.

6pm

A Galaxy of Sisters (Delta Phi Epsilon Sorority Recruitment Event)

On-Ground: Academic Quad

Learn about our values of sisterhood and how we spread love in the universe.

8pm-9:30pm

APD - Purpose of Brotherhood (Alpha Phi Delta Fraternity Recruitment Event)

Virtual Event

<https://us04web.zoom.us/j/71784512247?pwd=aEc1Q3JaZ29uN3dXWTVneE12cVAxdz09>

Meeting ID: 717 8451 2247 Passcode: 9YgYv2

Come meet the brothers of Alpha Phi Delta virtually and learn about the purpose of our brotherhood.

From the University

Just a reminder that, due to social distancing limits on passenger capacity, there will be no full-campus or Wintergreen Express shuttle service on campus until further notice. Weekend service for residential students is also discontinued.

Shuttle service for commuters will continue weekdays to [Union Station](#) and lift-equipped service will be available on campus for students with disabilities.

Commuter students may obtain free COVID Kits (containing five washable/reusable masks, a small bottle of hand sanitizer, and packet of disinfectant wipes) from the following locations:

Adanti Student Center Information Desk
Buley Library Circulation Desk
Wintergreen Building Information Desk

Dear Students,

The Office of Online Learning will be hosting three training sessions this week. We will cover software collaborative tools as well as remote software access. Please click the link below to register for an upcoming class.

Apporto Virtual Application (Tuesday, September 1 - 12:00 pm - 12:30 pm)

Apporto Virtual Application (Wednesday, September 2 - 12:00 pm - 12:30 pm)

Webex and Microsoft Teams (Thursday, September 3 - 12:00 pm - 1:00 pm)

<https://form.jotform.com/202424962530147>

Office of Online Learning
OnlineLearning@SouthernCT.edu

Announcing the Fall 2020 On-Campus Flu Vaccine Clinics, open to all SCSU Community members.

Friday, September 18th from 10am-3pm, outside Jennings Hall.

Wednesday, October 7th from 11am-3pm, on the Buley Patio.

Wednesday, October 28th from 11am-3pm, on the Buley Patio.

Please bring your insurance and prescription card. Most insurance accepted. Any questions, please call the Wellness Center at 203-392-6526



FRIDAY, SEPTEMBER 18TH
OUTSIDE JENNINGS: 10 A.M. - 3 P.M.

WEDNESDAY, OCTOBER 7TH
BULEY PATIO: 11 A.M. - 3 P.M.

WEDNESDAY, OCTOBER 28TH
BULEY PATIO: 11 A.M. - 3 P.M.

**PLEASE BRING YOUR INSURANCE
AND PRESCRIPTION CARD**
MOST INSURANCE ACCEPTED



FOR MORE INFORMATION
CALL THE WELLNESS CENTER:
203-392-6526

